JRC Scientific and Technical Reports

The State of the Art of Research in the EU on the Take up and Use of ICT by Immigrants and Ethnic Minorities

Editors: Stefano Kluzer and Alexandra Hache'

Authors: Maren Borkert, Pietro Cingolani and Viviana Premazzi



EUR 23991 EN - 2009





The mission of the JRC-IPTS is to provide customer-driven support to the EU policy-making process by developing science-based responses to policy challenges that have both a socio-economic as well as a scientific/technological dimension.

European Commission Joint Research Centre Institute for Prospective Technological Studies

Contact information

Address: Edificio Expo. c/ Inca Garcilaso, 3. E-41092 Seville (Spain)

E-mail: jrc-ipts-secretariat@ec.europa.eu

Tel.: +34 954488318 Fax: +34 954488300

http://ipts.jrc.ec.europa.eu http://www.jrc.ec.europa.eu

Legal Notice

Neither the European Commission nor any person acting on behalf of the Commission is responsible for the use which might be made of this publication.

Europe Direct is a service to help you find answers to your questions about the European Union

Freephone number (*): 00 800 6 7 8 9 10 11

(*) Certain mobile telephone operators do not allow access to 00 800 numbers or these calls may be billed.

A great deal of additional information on the European Union is available on the Internet. It can be accessed through the Europa server http://europa.eu/

JRC 53398

EUR 23991 EN ISBN 978-92-79-11292-8 ISSN 1018-5593 DOI 10.2791/28811

Luxembourg: Office for Official Publications of the European Communities

© European Communities, 2009

Reproduction is authorised provided the source is acknowledged

Printed in Spain

ACKNOWLEDGEMENTS

Authors

Maren Borkert of the International Centre for Migration Policy Development (Wien), Pietro Cingolani and Viviana Premazzi of FIERI (Torino) wrote this report, and carried out the study on which it is based.

The authors would like to thank Adela Ros (IN3 Universitat Oberta de Catalunya) and Dana Diminescu (TIC Migrations, MSH Paris) for their support in finalizing this report, and Saskia Bonjour (International Centre for Migration Policy Development, Vienna) for language reviewing.

FIERI team

Beyond the authors, the research was supervised by Tiziana Caponio, FIERI's research director, and involved Matteo Scali and Marco Magnani for the data processing aspects.

JRC-IPTS team

Stefano Kluzer and Alexandra Haché designed the study's specifications, provided data for the survey drawn from IPTS previous research and extensively reviewed and commented on the intermediate and final reports.

The contract was awarded by:

Institute of Prospective Technological Studies (IPTS) of the Joint Research Centre, European Commission

Contractor:

FIERI - Forum Internazionale ed Europeo di Ricerche sull'Immigrazione - International and European Forum on Migration Research, Torino

Contract title:

Study on "The State of the Art of Research in the EU on the Uptake and Use of ICT by Immigrants and Ethnic Minorities"

Contract number: 151129-2008 A08-IT

PREFACE

Launched in 2005 following the revised Lisbon Agenda, the policy framework 'i2010: A European Information Society for Growth and Employment' has clearly established digital inclusion as an EU strategic policy goal. Everybody living in Europe, especially disadvantaged people, should have the opportunity to use information and communication technologies (ICT) if they so wish and/or to benefit from ICT use by service providers, intermediaries and other agents addressing their needs. Building on this, the 2006 Riga Declaration on eInclusion¹ defined eInclusion as meaning "both inclusive ICT and the use of ICT to achieve wider inclusion objectives" and identified, as one of its six priorities, the promotion of cultural diversity in Europe by "improving the possibilities for economic and social participation and integration, creativity and entrepreneurship of immigrants and minorities by stimulating their participation in the information society."

In the light of these goals, and given the dearth of empirical evidence on this topic, DG Information Society and Media, Unit H3 (eInclusion) asked the Institute for Prospective Technological Studies (IPTS)² to investigate from different angles the adoption and use of ICT by immigrants and ethnic minorities (henceforth IEM) in Europe and the related policy implications. In response to this request, IPTS carried out the study "The potential of ICT for the promotion of cultural diversity in the EU: the case of economic and social participation and integration of immigrants and ethnic minorities", the results of which are available in six reports at the URL: http://is.jrc.ec.europa.eu/pages/EAP/eInclusion.html

In Summer 2008, as part of this research effort, IPTS issued a tender for a study on the "State of the art of European research on ICT and migrations". The aim was to produce a first systematic overview of research in this field, in terms of people, organisations, projects, publications and themes. This document is the final report on this research carried out between October 2008 and January 2009 by the International and European Forum of Migration Research (FIERI) in collaboration with the International Centre for Migration Policy Development (ICMPD) and with support from the FP6 Network of Excellence on 'International Migration, Integration, Social Cohesion' (IMISCOE).

When reading this report, it should be kept in mind that the research behind it explicitly aimed to start a process of information gathering and sharing with researchers working on ICT and migrations in Europe. The results should therefore be considered preliminary and partial, and further steps will be needed to maintain and expand the data set collected at this stage.

_

Available at http://ec.europa.eu/information_society/events/ict_riga_2006/doc/declaration_riga.pdf

² IPTS is one of the seven research institutes of the European Commission's Joint Research Centre

At this URL one can also find this and other IPTS reports produced from the research work on IC

At this URL one can also find this and other IPTS reports produced from the research work on ICT and immigrants and ethnic minorities, which at the time of writing concerned: the use of social computing services; and the use of ICT in domiciliary socio-health care delivery and the role of migrant care workers.

Table of Contents

PREFACE	ii
EXECUTIVE SUMMARY	iv
1. THE EVOLUTION OF STUDIES ON ICT AND MIGRATIONS	1
2. PUBLICATIONS ON ICT AND MIGRATIONS IN EUROPE	
2.1 The Literature Inquiry	7
2.2 Emerging Research Lines from Collected Publications	8
3. THE EUROPEAN RESEARCH AREA ON ICT AND MIGRATIONS	13
3.1 European Coverage and Regional Distribution	13
3.2 Personal Aspects of ICT and Migration Researchers	
3.3 Research Centres in Europe	
3.5 Methodological innovations	
CONCLUSIONS	23
REFERENCES	27
ANNEX 1 - LIST OF ICT AND MIGRATION EXPERTS	31
ANNEX 2 - LIST OF EUROPEAN RESEARCH CENTERS ON ICT AND MIGRATION	33
ANNEX 3 - LIST OF RESEARCH PROJECTS ON ICT AND MIGRATIONS	35
ANNEX 4 - LIST OF PUBLICATIONS ON ICT AND MIGRATIONS	.41
ANNEX 5 – QUESTIONNAIRE: EXPERTS, PROJECTS AND PUBLICATIONS	61

EXECUTIVE SUMMARY

'The internet is the fabric of contemporary life', wrote Manuel Castells in 2001 - a life increasingly marked by virtual and geographic mobility.

In 2005, according to the United Nations, 191 million people worldwide lived in places other than their places of birth. However, migration is not a one way process. Migration connects. Migrants transmit messages, knowledge and remittances to their home countries and other places. They build social, economic and communication bridges and bonds. This is not a new phenomenon as migration processes have always entailed the transmission of messages and the development of tools that enable communication over long distances. At the beginning of the 20th century, those who migrated from Europe to the United States sent their families overseas mail and packages, which usually took several months to arrive. However, the birth of new information and communication technologies (ICT) has entailed a radical shift in the extent, speed and intensity of communication flows. This shift has occurred alongside the globalisation of economies, finances, production and working conditions.

Until today, however, the manifold connections between ICT and migration flows have often been ignored and under-researched. This has led to the situation where even though the relevance of internet, mobile telephony and social computing have become widely acknowledged as crucial for accessing information, and for developing, finding and maintaining social and professional contacts, there is still a critical lack of empirical data and theoretically sound approaches to the existing interactions between ICT and migration processes.

This report provides a snapshot of the current state of the art of research undertaken in Europe on ICT and migrations. To achieve this aim, the literature published between 2004 and 2008 has been identified, and over 150 publications investigating issues of ICT and migration have been reviewed. In addition, a survey of more than 500 individuals was conducted in order to trace current research projects, and to identify European experts on ICT and migrations. About 40 questionnaires were gathered with information on researchers and their projects.

Chapter 1 of the report presents the evolution of studies on ICT and migrations. It shows how the remarkable development of new digital technologies and related services over the past decade and the increase of international migrations in the 1980s after the fall of the Berlin wall, have led researchers to look at ICT and IEM as two prominent components of the process of globalization. This evolution has produced many theoretical approaches related to 'network theory', 'diasporic' and 'transnationalism' studies. However, the report also shows that those areas still suffer from many theoretical and methodological shortcomings such as a long standing ignorance of the importance of the cultural and social specificities among the users of ICT embedded inside a migratory process.

Chapter 2 provides an overview of the literature (items listed in Annex 4) published between 2004 and 2008 on ICT and IEM. It analyses the main themes and disciplines involved and it identifies emerging research lines. In terms of broader disciplines, it can be said that ICT is a topic already high on the agenda in media studies, but migration studies have been catching up lately. Nevertheless, the questionnaires gathered in the study and other evidence show that the topic is still viewed and experienced as a new field of research in migration studies.

The broadening of interest in this field also shows up in the addition of new themes to the 'traditional' research agenda on media, religion and gender. The main areas of interest in recent years revealed by the survey concern the role, use, impact of ICT with respect to:

- Media, culture and society
- Identity
- o Ethnic minorities, diaspora, transnationalism
- Multicultural media
- o Cultural/ethnic media
- Political participation
- o Muslims and media
- o Education, learning, second generations
- o Economic participation

Chapter 3 focuses on European research institutes, experts and projects exploring the domain of ICT and migration. About 40 researchers were identified (Annex 1). These researchers work for about 30 research organisations in 11 Member States and Switzerland (Annex 2) and are involved in over 40 research projects (Annex 3). Researchers working in this area tend to be junior scientists. The requirement to have at least 10 years experience to be qualified as 'expert' in the survey was, in fact, removed to accommodate for this fact. In organisational terms, research in this field is carried out very much through networks of individuals or small groups, with a growing interdisciplinary character. In this context, an important research incubator and aggregator is the programme 'TIC et Migrations' launched in February 2003 by the Fondation Maison des Sciences de l'Homme in Paris. Another established effort is the 'Migration and Network Society' research programme of the Internet Interdisciplinary Institute (IN3) at the Open University of Catalonia, in Barcelona.

Based on the evidence and the opinions gathered during the study, the report concludes that research on ICT and migration would benefit from a stronger focus on:

- o the quantitative and qualitative use of ICT by different IEM groups (user analysis),
- o the changes that new technologies bring to processes of migration and integration and to related policies (impact analysis),
- o further elaboration of theoretical approaches (for instance on the themes below), and
- o more systematic comparative research across Europe.

The authors also suggest a few topics that they see as apt for theoretically-guided, cutting-edge comparative research in this field (a brief description is provided for each of these titles):

- the new 'connected migrant': how the synchronicity of local and long distance connectivity in migrants' lives affects the nature of migration and of being a migrant.
- o the circularity of people and the role of ICT: how the high rate of communication among migrant communities is modifying patterns of departures and returns.
- the emerging information migration society: how ICT are challenging established power relations within communities where access to information traditionally depended on criteria such as socio-economic status and gender.
- o the economics of ICT and migrations: how ICT and digital skills are creating business opportunities for migrant entrepreneurs, enabling new labour market integration paths and impacting on financial flows related to migration process (remittances).

0	learning mobility in the digital age: how ICT are used in the new learning paths that young people in Europe (who include a growing number of second and third generation immigrants) are exploring, mixing organized traditional education, independent learning, work experiences and volunteering.

1. THE EVOLUTION OF STUDIES ON ICT AND MIGRATIONS

Over the last few years, studies on the interconnections between ICT and migrants in Europe have undergone a remarkable development. Nonetheless, the field still suffers from theoretical and methodological shortcomings: as a recent report issued by the Internet Interdisciplinary Institute of Barcelona points out, 'there is a lack of (empirical) knowledge on the shaping of information networks and the use of information and communication technologies in migration contexts' (Ros et al. 2007). The reasons for the detected shortcomings are manifold, but they may be linked to three main causes:

- Firstly, the very fast changes that affect structural conditions and the social reality of migrants and information and communication technologies;
- Secondly, the lack of theoretical models which ICT specialists as well as migration researchers apply in order to explore and explain current and future trends of digital and transnational interconnectedness;
- Third, the lack of empirical data based on statistical evidences.

Information and communication technologies, in general, have continued experiencing an extraordinary development over the past decade: this phenomenon has led to the spread of new communication media (such as social networks or VoIP services like Skype), and to the drastic drop in the cost of services available as in the case of telephony. Simultaneously, international migration movements accelerated and increased after WWII and particularly in the 1980s (Castles and Miller 2003, p.7-9), leading researchers to look at ICT and migration as two main components in the globalisation processes. Actually globalisation is a process where economic, technological, sociocultural and political forces interrelate. The integration of national economies into the global economy takes place through trade, foreign direct investment, capital flows, technology transfers and migration. Capital has been allowed to flow more freely than labour since national states have been more rigorous in controlling people movements. National states have been retaining sovereignty although this has being reshaped as regional institutions have being created and reinforced. In globalisation, there are flows of communications, technology and finance that, instead of homogenising the different cultures, tend to modify themselves to the specifics of the different places.

The development of long-distance communication networks has always enabled and followed migration. At the beginning of the 20th century, those who had migrated from Europe to the United States made efforts to stay in touch with their families by sending mail and packages which usually took several months to arrive.

The increased numbers of immigrants has created the opportunity for community based ethnic press: a press where members of the community would write in, by using their native language for members of the same community. Ethnic press played a dual role: first it helped keeping the migrants informed on the life back in their home countries and preserving a sense of belonging. At the same time, ethnic press played an integrating role in the new communities since it provided information to migrants about the new context. Ethnic press, while nourishing a sense of belonging and preserving visibility of co-nationals among members of the receiving society, also encouraged acceptance of the predominant society's characteristics.

In addition to the ethnic press, new 'ethnic entrepreneurs' came about. Immigrants as new business operators have been acting as commercial mediators between the hubs of migration. They have been making available goods and services to members of their communities by buying in the origin country and, at the same time, have been supplying the logistics for sending goods and news to the home country communities (Elliot, Gerber and Sinke 2006; Gabaccia 2000; Jakobson 2002).

The birth of new communication media has entailed a radical shift in the extent, speed and intensity of the above communication flows. This shift occurred alongside the change of global economies and working conditions of migrants. The presence of migrants in contemporary Europe is linked to worldwide inequalities between labour force demand and offer, and to overall welfare conditions. While the presence of migrants is much linked to the mechanisms and needs of European economies, it is often accompanied by the absence of political conditions that support their settlement, as well as by social downgrading. The increasingly precarious working conditions of migrants in European further add to maintaining the home country as a referential space, and information and communication technologies help to build and reproduce these relationships through time. New technologies are an important resource also for political refugees and asylum seekers – a significant part of contemporary migrations – who cannot return to their homeland. Thanks to ICT they can take part in 'imagined communities' (Anderson 1991).

Telephony is a good example of the rapid technological development mentioned above: the global volume of international phone calls went from 12.7 billion minutes in 1982, to 42.7 billion in 1992 and to 154 billion in 2001. This increase was a result of technological innovations and enhanced competition (also due to market liberalization) such as the introduction of optical fibre, the proliferation of satellites and of new call-readdressing techniques allowing for cheap international phone calls. Among migrants, prepaid telephone cards have been the widest-spread means. The amount of these cards has doubled in only two years, from 2000 to 2002; in Germany, where the Deutsche Telekom lost over 190,000 Turkish customers because of the proliferation of new private telephone companies, which offer highly competitive services and low fares to call their home countries (Caglar 2002). Technological change has not only affected the destination countries, but the home countries as well: telecommunications infrastructures developed even in the poorest areas, public telephones and internet centres spread in villages, and cellular telephones face a massive diffusion. In this way, not only migrants' everyday life, but also that of their relatives in their home countries has undergone a major change: new technologies allow for making decisions and transnationally arranging all the main events of life such as weddings and funerals (Mazzucato, Kabki and Smith 2006).

The most outstanding feature in the development of ICT over the last few years is the multifunctionality and the interconnection among the different uses and services they can supply: tools for economic and monetary transactions, socializing media, source of services and information, means to control the migrants' movements. Thanks to the new technologies, for instance, web-based money transfer systems, webmail, online telephony, electronic surveillance via databases – such as the Schengen Information System (SIS) – were developed.

All these aspects have modified the life of migrants to such extent that some researchers now speak of the emergence of the 'connected migrant' (Diminescu 2007). The present-day migrant is the representative of a new culture of mobility which entails international geographical mobility and also digital mobility. In spite of distance, the modalities of connection allow a continuous copresence, which disturbs the sociological classical interpretations of the migrants in terms of 'twofold absence': absence from home, but also absence of proper integration in the destination country (Sayad 1999). The conditions of contemporary migrants can be known by looking at the dimensions of accessibility, connectivity and traceability. Accessibility refers to the migrant's possibilities to access and use communication tools which depend ever less from an ownership regime (of devices, service contracts etc.) and increasingly on a regime based on short-term use of resources controlled by service providers. Accessibility has an impact on the sense of belonging: for example if you haven't a password or an entry code to a widely used electronic media, you will feel excluded from the mainstream population. From this point of view, the spaces we feel a part of are no longer only physical territories but also networks. Connectivity refers to migrant's possibilities to have access to computer terminals with internet connection: thanks to connectivity, a migrant can

get information on the receiving country, on the legal entry prerequisites, on how to find a job and an accommodation. Traceability is the possibility of following migrants' mobility by registering their access to communication networks and other digital systems. Traceability is also a new instrument for police control that has impacted on migrants' everyday life.

Facing these rapid developments, research on ICT and migrations (in Europe) has started reviewing and refining its theoretical and methodological tools only recently. This delay can be ascribed to different factors.

The first factor might be the wide-spread prejudice among researchers, according to which migrants represent the weaker and less literate stratum of the population, especially with regards to new technologies. For this reason, for quite a long time, the impact of ICT has only been studied in relation to niche groups, such as intellectual elites and highly-qualified migrants, thus leaving out the largest part of the migrant population. This prejudice has been widely belied: it has been proved that migrants are often more proficient than the local population at the same level of instruction in using ICT (Guiral and Le Corvec 2006).

A second factor for the above shortcomings might be related to generational characteristics and power relations within academia. Many professors, particularly in the social sciences, with key roles in the academies and access to the allocation of human resources, have only a superficial experience and understanding of the new technologies, hence lacking skills needed to analyse the new phenomenon. As a result, we run the risk of underestimating ICT's potential for European societies and migrants' lives. Even if we can trace a growing trend of acknowledging the existence of ICT, identifying them as a key element in today's economic scenarios, their mechanisms and impact on social life is often taken for granted, but rarely systematically explored. This is why, even if the word ICT has proliferated in scientific publications, it is rarely accompanied by an in-depth analysis.

A third factor is represented by the permanence of stiff fences between disciplinary fields, especially between social scientists (sociologists, anthropologists and political scientists) and scholars in computer sciences and information systems, in communication sciences etc. This division has made it difficult for knowledge and insights to be shared amongst these research fields and disciplines. Only recently, true interdisciplinary projects were established aiming at overcoming this disciplinary divides, like those realized by the TIC – Migrations Group at the Maison des Sciences de l'Homme in Paris (please see chapter 3 for detailed information).

Additionally, the institutional and political settings, in which research on ICT and migrations developed, plays a role: up to recent years, it was an institutional habit to keep cultural and media policies separated from migratory policies. Only with the 2006 Riga strategy on e-Inclusion this separation is overcome for the first time. As Georgiu eloquently stated at the beginning of the decade: 'policies that integrate migration, minorities and cultural socio-economic issues are rare and inconsistent' (2001).

In European countries, the political agenda on migrants incorporation has been ruled by the paradigm of assimilation (until the end of the 1970s) and, subsequently, by that of integration (starting from the 1980s): the proposed policies aim to include minorities in the new societies, which policy makers tend to consider compact and coherent from a cultural point of view.

Very often, these policies (implicitly or explicitly) aimed at having the immigrants to adopt the autochthonous population's culture. Meanwhile the media produced by immigrants for the members of their communities would voice issues culturally relevant for them. Those media were valid instruments for promoting crossing ties and alternative memberships and as such they were perceived as a potential threat to integration. As an example we can mention the policies for immigrants' families that have been tailored having in mind the nuclear family prevailing in

Europe, but not the cultural and social variety of families dominating in the countries where they were coming from. In ethnic media immigrants can find the portrayal of their home country families and so they obtain an emotive strengthening (Grillo 2008).

Parts of academia fully accepted this political paradigm and eventually nourished it, considering single nations as the only framework of analysis for the study of migrations, thus coming to a 'methodological nationalism' with little disposition to a fluid and hybrid conception of cultures (Glick Schiller and Wimmer 2003).

There are, however, some theoretical branches, well-established in the social sciences since the early 1980s, which, although originally not concerned with investigating the relation between migrations and ICT, set out the basis for later research: studies about globalization, networks, diaspora and transnationalism. These theoretical branches launched the concept of interconnection, which they considered the key feature of modern societies. Interconnection refers to people, goods, capitals and ideas which are not in spatial proximity, but take up one single social space.

Adopting a macro social perspective, studies on **globalization** have revealed the presence of flows and intertwining at a planetary level; a north vs. south vision of the world was abandoned in favour of exchanges among different centres and peripheries. Migrants and communication media have been reckoned to play some of the leading roles in these exchanges.

Network analysis has also shown how, from a micro social perspective, there is a multidirectional flow of information that stands at the basis of every migratory process. The social networks convey useful resources at the early stage of the migratory process and represent a major means of inclusion in the society of residence. Besides that, social networks can be looked at as the explanatory factor before migrating decisions are taken; people continue to leave their homeland even though economic push and pull factors may have lost their strength.

Finally, interconnection is the central element in the corpus of studies about nomadism, diaspora and transnationalism.

The concept of **nomadic** experience has been developed by Deleuze and Guatarri. Nomadism is a way of life that exists outside of the organizational State. The nomadic way of life is characterized by movement across space which exists in sharp contrast to the rigid and static boundaries of the State. Deleuze and Guattari explain: "The nomad has a territory; he follows customary paths; he goes from one point to another; he is not ignorant of points (water points, dwelling points, assembly points, etc.). A path is always between two points, but the in-between has taken on all the consistency and enjoys both autonomy and a direction of its own. The life of the nomad is the intermezzo" (Deleuze and Guattari 1987: 380). The nomad is a person with know how that allows her/him to enter into and exit from worlds with different rules (Tarrius 1993). The nomad finds its own identity in his mobility and cannot identify with any ethnic or political category produced by local communities. The nomad's imagery is not about 'sedenterisation' or having 'integration problems' but about 'journeys'. They adjust to a life temporarily created among themselves and their mobility that fills a large part of their life. They maintain this disposition to mobility and the reinstallation in another territory, because it actually is, for the majority of them, the only guarantee of survival, of a better life quality and, for a small number of them, it allows capital accumulation.

Studies on **diasporas** have pointed to the importance of imagination and virtuality in the definition of collective memberships (Safran 1991; Brah 1996; Cohen 1997). Contemporary diasporas blend populations which are territorially divided, but which hark back towards an imaginary homeland that feeds a myth of the return. Diaspora communities can reproduce themselves with communication media enabling them to create intimacy at distance. The sense of ethnic belonging is a fundamental factor in diasporas because it generates empathy and solidarity with co-ethic members wherever they settle.

The sense of belonging is not always built on ethnic basis: migrants can also belong to groups without ethnicity background, to micro-communities based on shared interests or needs. Appadurai, in analysing the complex, overlapping and disjointed order of the global cultural economy, coined the concept of 'mediascapes': settings that refer to the distribution of the electronic ability of producing and propagating information as well as to the images of the world that these media create. They offer migrants, who use and modify them, a set of elements with which they can create 'scripts of imagined life' (Appadurai 1996).

Finally, studies on **transnationalism** pointed out how migrants mould and sustain stratified social relationships which connect the home societies with those of the new country, crossing national boundaries and local territories. The reference frame for migrants' actions and decisions is not only the local one anymore, but stretches out to social spaces to which they don't have a geographic proximity. In all these studies, interconnection is considered to be the revolutionary element of contemporary mobility (Levitt, De Wind and Vertovec 2003).

The relation between migrants and ICT has been studied also by researchers of **media communications**: traditionally, they carried out analyses of technologies in presumed 'monocultural' European societies, but have had to face an increasing cultural differentiation among users in recent years. These media related studies can be divided into four major strands which focus on: a) the effects of media, b) audiences, c) representation of minorities in the media owned and managed by persons who culturally belong to the receiving country and d) ethnic minority media.

The first one which regards the **effects of media** is dominated by a top-down approach, and has pointed out how mass media mould and modify cultural identities. These studies emphasized the media's contribution to the formation of a national identity and to its reproduction (Scannell 1989), but rarely have empirically investigated the differences between users by giving due attention to their everyday life. These works suggested an essentialist vision of the communication media, depicted as monolithic entities with a great conditioning power. In the case of the internet, for instance, analysis polarized around two opposite perspectives. The optimistic – almost messianic – perspective considers the internet as a new electronic agora fostering a new form of transversal citizenship. The negative vision states, often in apocalyptic tones, that the internet increases the differences between natives and immigrants, feeding the loss of trust and disuniting community solidarities. In both cases, media studies assume a perspective which prevents seeing the multiple uses of communication tools by migrants (Siapera 2005).

Studies on **media audiences** have preferred a bottom-up perspective and have shown how ethnic cultures define media characteristics and consumption modalities. According to these studies, different groups of migrants acquire ICT skills in a different way, depending on the specific cultural background (Liebes and Katz 1993). Studies on audiences have contributed to establishing the image of 'ethnic audiences' as separated groups who are deemed homogeneous and impermeable to change and hybridization. This simplistic vision of the relationship between media and cultural identities has fed and was supported by public and political opinion in many European countries. For instance, when satellite television was introduced in the United Kingdom in the early 1980s, it provoked a real moral panic: parabolic antennas were looked at with suspicion, and a peculiar form of consumption was associated to a cultural and threatening otherness (Brunsdon 1996).

Other researchers concentrated on the **representation of minorities in mainstream media** (Gabriel 1998). Depending on the country in which studies were conducted, they point out the proneness of mainstream media to celebrate either the idea of national assimilation of strangers (in France) or the idea of multiculturalism (in the U.K.). Outlining the principal initiatives in Europe clearly shows that the presence of immigrants raises complex issues that originate in the history of immigration peculiar to each of the European countries; in the introduction models of the migrant populations in

the concerned societies or in the regulatory modalities of the communications and audiovisual sectors chosen by these states.

Each European society defines ways of categorising migrants and also establishes the attributes set that has thought to be natural for them. We tend to assume as natural our own anticipations giving them a normative status, righteously presented demands. The imputed demands and the characteristics we ascribe to the individual person become the attributes and category the migrant would be proved to possess in reality.

Since the late 1980s, a corpus of studies about 'ethnic minority media' developed alongside the above research strands. This kind of media was produced by immigrants in order to contrast mainstream media. These studies are directly influenced by a paradigm turn in migrant incorporation policies of that time which shifted towards fostering integration and antidiscrimination practices by strengthening the voice of immigrants and minorities. Scientifically, this research often followed an essentialist notion in the way it depicted immigrant and minority groups: media consumption and production was often investigated with regard to ethnicity as independent variable, failing to consider other aspects – such as social class, gender and generations – which impact upon media consumption and production.

Only in recent years, some works about the non-ethnic use of media appeared as a reply to past perspectives (Aksoy and Robins 2003; Milikowski 2000). According to these studies, the use of ICT is different, for instance, between different generations of migrants. Young people use the internet as a social meeting point with local friends, whereas the parents use the web to search for information about the homeland or to chat with distant friends, family or other country fellows. For young people, the media do not function much as bonding between two (local) points of reference. They rather seem to be bridging to manifold international youth cultures. We can see how media is used for both bonding and bridging processes in order to preserve ethnic identities as well as create new identities in the country of residence.

Thus, a different approach to the migrants' use of technologies has grown only in recent times; media are investigated as a process of interaction between text and audience, where they are adopted, consumed and transformed in daily life (Silverstone 1994). This perspective merged with the above-mentioned transnational perspective, thus allowing for a more fluid vision of memberships and identities. In the classical studies, a dichotomist vision prevailed, according to which ICT could bring either a full inclusion or a complete isolation that would exclusively maintain the bonds with the home land. On the contrary, more recent studies have traced a process of using the media for both bridging and bonding (Peeters and d'Haenens 2005). These two processes are sometimes intertwined as a person could be occupied with bridging and bonding at the same time. In other cases, bonding with the home country is more important than bridging with the new country. The most common pattern among migrants is the use of media for both bridging and bonding, through the use of all types of media: global, transnational, national, local and minority media.

2. PUBLICATIONS ON ICT AND MIGRATIONS IN EUROPE

In this section we lay out the results of our empirical study on the current state of research on ICT and migrations in Europe. In order to identify individual researchers, to explore research institutes and research projects concerning ICT and migrations as well as to detect related publications, we applied a combined research strategy of personal interviewing (questionnaires) and desk research. This research was realized between August 2008 and January 2009.

2.1 The Literature Inquiry

From the wider body of existing literature on ICT and IEM we collected 156 publications which stand at the basis of our analysis laid out in the following sections. In terms of accuracy, we would like to stress, however, that our selection does not provide for a definitive and exhaustive list of the whole scientific-academic, technical and 'popular' publications realized on ICT and IEM due to methodological aspects and time constraints. The literature review that we conducted as part of a combined strategy to approaching the current state of affairs on ICT and migrations research in Europe engaged different modes of investigation:

- Questionnaires. One important research tool that we used for empirically investigating this relatively new field of research is personal interviewing. For this, we developed a questionnaire which would potentially provide for information on individual researchers, research projects and publications in the domain of ICT and migrations. This questionnaire was sent to 63 individual researchers and six distribution lists and networks. Due to the short duration of the study (5 months) the time frame for returns was limited to three and a half month. Amongst the returned questionnaires, some included references to ICT and migrations, while others referred to publications written by participating researchers but which were not originally related to ICT and IEM.
- **Desk research**. Another important research tool was constituted by the internet itself: a significant part of publications on the topic was found in the web by searching online libraries and thematic databases which are listed below (see Table 3.1).

These are: the International Migration, Integration, Social Cohesion (IMISCOE) network with over 500 individual researchers; Initiative D21 which is Europe's largest partnership of politics and economy for the information society; the German Society for Sociology; the German Association for Political Science; the OECD expert group on gender, ICT & education (Europeans); the MigraNord network on media and minorities.

Table 3.1

The Media Anthropology Network	A network born within the European Association of Social Anthropologists that aims to foster the exchange of information and coordinates research and teaching projects on the anthropological study of media. Since October 2004 the Media Anthropology Network provides for a selected bibliography.
The Sociological Abstract	It offers access to the latest worldwide findings in theoretical and applied sociology, social science and policy science.
http://chercher.revues.org/ http://www.sagepub.com	Databases for publications in French and English on media studies.
The IMISCOE online library	A crucial tool for worldwide dissemination of IMISCOE relevant publications. The online library makes use of the Digital Academic Repository (DARE) of the University of Amsterdam which can be accessed by any internet search engine, making the online library accessible worldwide.
The CORDIS Online Library	The Community Research and Development Information Service for Science, Research and Development (CORDIS) of the EU brings together downloadable research and documentation (R&D) files, conference papers, projects reports, scientific publications and innovation-related magazines of the European Commission.
The CESTIM website	One of the best Italian websites with extensive documentation on migrations, many references on media, ICT and migrants.
Cybercultura.it	A site of resources dedicated to the analysis of the internet from anthropological and sociological perspective.
The website of the ICT - Migrations Group of the Fondation Maison des Sciences de l'Homme (Paris)	The ICT – Migrations Group is one of the few interdisciplinary research groups on ICT and migrations.
The website of the Internet Interdisciplinary Institute (IN3)	A research institute of the Open University of Catalonia.
The website of the Department of Media and Communications of the London School of Economics (LSE)	For detailed information on research institutions cited above please see chapter 4.

2.2 Emerging Research Lines from Collected Publications

The first important finding of our survey is that many of the collected publications are written by researchers who are/were affiliated to four research institutes: the ICT - Migrations Group; Migrinter and a group partner of the ICT - Migrations Group which is situated in Poitiers; the Internet Interdisciplinary Institute in Barcelona; the Department of Media and Communications at the London School of Economics and the Institute of Communications Studies (ICS) at the University of Leeds (detailed information will be provided in Chapter 4).

According to our literature review, the main disciplines involved are sociology, communication studies and anthropology and some specific fields within these broader disciplines, such as sociology of the media, media studies, network studies, diaspora and transnationalism studies, sociology of education, and studies on globalization. Interdisciplinary studies were realized in particular by research institutes such as the ICT – Migrations Group.

The publications collected within this study address a wide range of topics. Nevertheless, some main themes and research areas could be identified as follows:

- 1. The link between media, ICT and **diaspora communities**: many publications consider ICT as one of the most used tools for maintaining ties between the community and the home country and amongst community members everywhere. ICT permit a constant exchange of news and information between migrants and their home countries. ICT make it possible for migrants to overcome space constraints, remove distances and constitute virtual communities.
- 2. Many publications can be seen as adding to the literature on **transnationalism**, as they show that maintaining ties and interconnections between sending and destination societies constitutes the basis on which migrants construct their lives today. Migrants apply new ways of communication which correspond to their transnational life-circuits.
- 3. The identification of **migrant networks** is becoming one of the key factors in the dynamics of migration. In an interconnected society, migrant networks become a crucial element in articulating what results in structural forces for emigration (pull factor) and in concretizing migration decisions. The potential power of each migrant more interconnected than everas a focal point for communication and information is one of the most relevant themes for future research. Migrants in fact are becoming powerful agents in a networked society. The IOM Report (2005) shows that 'financial remittances, internet communications and travel, diaspora and home town associations, and other mechanisms permit to expatriates residing abroad to maintain ties with their country of origin and to create powerful tools for development'. The role of **ICT in the migration and development nexus** is a theme that needs to be investigated also in the near future.
- 4. Another important theme is the use of ICT in **shaping identities**, in terms of maintaining and creating new identities through ICT (especially for so-called second and third generations) in the destination country:
- a) new technologies help migrants to maintain bonds between geographically separated groups and to preserve collective memory and identities (maintaining identities);
- b) ICT also help building up the collective memory and identity of (transnational) IEM communities through tools such as digital story-telling and media biographies (**creating new identities**). The relationship between the virtual world and identity matters is not a unidirectional one, in the sense that the internet is just a place without borders where a cultural, political, religious, gender and ethnic sense of belonging can be articulated. It is increasingly also a space where identities can be challenged, shaped, influenced and even radicalised through virtual interaction. It is highly probable that interconnection will play a determining role in the construction of migrant identities, in particular for the so-called **second and third generations**.
- 5. Some studies also show how ICT are sometimes used to support **activism** and organise **international, regional and local resistance**. Immigrants and ethnic minorities increasingly use ICT to enhance visibility and 'voice' in order to dialogue with the host society and to struggle against discrimination and disadvantages.

- 6. Related to this, there is another field of studies which focuses on the extent to which media could influence phenomena such as racism and xenophobia and to what extent media can improve the media representation of migrants and ethnic minorities. Some studies analyze best practices carried out by European countries and/or by international organisations to promote cultural diversity and to struggle against racism in the media. We found many publications about multicultural media and ethnic media available on the web.
- 7. Some studies take a more quantitative perspective using the few **ICT diffusion statistics** available in this area. They try to explain the adoption and use of ICT based on socioeconomic and demographic factors (education, income, age, gender) along with some ethnic/national group-specific features.
- 8. Another research field investigates the **appropriation of technologies**, i.e. the different use that different communities in different countries make of ICT. They concentrate on the question why groups prefer using satellite television, while others prefer internet, mobile phone, call centres etc. These publications, interestingly, consider Muslim communities in particular.
- 9. Few studies explore the use of ICT by immigrants and ethnic minorities for **economic purposes** and all of them can be situated in the framework of the transnationalism studies.
- 10. Moreover, only some studies reflect on **methodological issues** and question how to refine theoretical and methodological tools for researching the relation between ICT and migrations.
- 11. Against all expectations, we found only few studies which are concerned with **security issues**, the use of ICT for illegitimate or terrorist activities and propaganda purposes.

2.3 Under-researched Topics

Based on our survey of publications, we were able to identify some research lines which have only been marginally explored, but at the same time appear important for developing a better understanding of this research field.

1. Migrants' digital literacy, their attitudes, skills and informatics knowledge. Immigrants are in fact generally considered as people of a modest social standing. This has two reasons: first, migration movements towards Europe are mostly directed from less-affluent countries to the prosperous European region. Second, migration processes are often accompanied by social downgrading in the country of destination. In theory, it is this social condition which forces them to work harder in order to earn their living and provide for their families, which leaves little time and means to access science and local technology. Furthermore, in some countries where significant immigration occurred in the past or is currently taking place, some immigrants are illiterate. Nonetheless, immigrants and ethnic minorities' show ICT adoption rates similar to the EU population, despite their worse socio-economic status. This can be explained by different factors: the on average younger age of this population group which entails a greater familiarity with ICT; the need to keep in touch with often distant social networks of family and friends, both within Europe and across the world; the need to 'connect' and 'go digital' for education and work purposes in the host society (Kluzer, S., Hache, A., Codagnone C (2008), Overview of Digital Support Initiatives for/by Immigrants and Ethic Minorities in the EU, European Commission); alongside the lack of institutionalized information services and higher competition; the high mobility of economically active IEM; the desire to maintain and cultivate their roots (especially for younger people) and also to explore new ICT-mediated content, services and social relationships in the host society.

- 2. Another research field that has been under-investigated in the past is linked to **e-inclusion**. E-inclusion refers to policies adopted by governments and institutions in order to reach out to migrant populations. Generally, these policies aim at fostering immigrants' integration and participation. Apparently, there are no studies which investigate the effects of e-inclusion policies on migrants, while only some 'market' studies investigate indicators for e-inclusion (such as wide band access, use of the mobile phone, level of digital literacy, confidence in internet, level of use of public services, perception of the importance of ICT) amongst immigrants.
- 3. Surprisingly, there are only few comparative (quantitative and qualitative) data on the **use of the internet** by immigrants and ethnic minorities. While the German (N)Onliner Atlas, for instance, distinguishes between the quantitative use of ICT by autochthones and immigrants in Germany, it provides no information on qualitative aspects of internet use (purpose, context, websites visited etc.). Furthermore, no information could be found on whether immigrants connect to European, national, regional, or local websites. There is a general lack of statistical data on the crosscut of ICT use and immigration (i.e. origin of users) due to a lack of interest in collecting these kind of data and, in some cases, to the impossibility of having the origin as a clear data (as in the case of France, for instance). Currently the research centre 'Migration and Network Society' at Barcelona is completing a first report on the Use of ICT of immigrants in Catalonia which compares between different user groups such as Spaniards (autochthonous), Latin Americans, Africans and European.
- 4. Our study detects a lack also with regard to exploring the impact and the contribution of ICT in **social and economic development in the country of origin**. Considering the increase in international migration and communication, one can assume that communications and the exchange of resources between countries with strong migration connections have grown more deeply than in countries without this type of connection. However, the role of ICT in the migration and development nexus has been underresearched in the past. Recent research projects display a greater awareness on this topic (for more information please see chapter 4).
- 5. Another aspect concerns **linguistic style**, **skills and competences**. With the cost-saving mobile telephony of today, SMS which often do not follow rules of orthography and grammar become largely spread. In the Internet, the correspondent generally has the liberty to give the most laconic answers without considering grammar, style and often small consideration for who reads the message.
- 6. Finally, our last concern pertains to the transformation of information in the internet. Little is known today about how news changes from one country to another country when mediated by ICT. The variety of information available in the net is influenced by different internet forums and chat rooms. News is shaped by different groups and different contexts that meet in the virtual world. This concerns all types of information, but particularly affects migrants who consult the internet to inform themselves about possible destination countries, employers, migration strategies etc.

Following Adela Ros, other suggested research topics are:

- a. The **increase of internet cafés and call shops**: are internet cafés and call shops in cities and neighbourhoods with a high migrant presence considered places for communication and for socialization, outside mainstream society?
- b. The establishment of **immigrants as target for telecommunication and transportation companies**. A whole new business created around transportation, cybercafés, remittances, and ICT sales promotes the constant growth of interconnections. In fact, international agreements to lower costs of all kinds of international communication and transportation help the development of these business areas. To what extent do international migration movements affect the development of ICT business?

3. THE EUROPEAN RESEARCH AREA ON ICT AND MIGRATIONS

Besides analyzing literature published between 2004 and 2008, another vital source for studying the current state of European research on ICT and migration is constituted by surveying the increasing community of researchers and scientific institutes which engage in this relatively new field of research. In the following sections we will thus identify the research institutions on ICT and migrations in Europe and we will show where they are located.

In order to understand research trends on ICT and migrations and identify individual researchers as well as the research centres where they work, we sent out questionnaires to 63 individual persons and six large-scale distribution lists and networks which together sum up for over 600 individuals, even by cautious estimations. With the aim of involving both migration researchers and ICT researchers, our questionnaire was sent to the European Network of Excellence on 'International Migration, Integration, Social Cohesion' (IMISCOE); InitiativeD21, Europe's largest partnership of politics and economy for the information society; the German Society on Sociology (section Migration and Integration Policy); the German Association for Political Science (section Migration and Integration Policy); MigraNord, a research network on media and minorities; and the European experts of the OECD Expert Group on Gender, ICT and Education. Twenty five questionnaires were returned compiled; while another fifteen questionnaires were filled-in by the surveyors through internet research.

In total, 40 compiled questionnaires were used to describe the current state of affairs regarding research on ICT and immigrants and ethnic minorities in Europe. Despite the, admittedly, small-scale sample some conclusions can be drawn in terms of countries and research centres involved, the gender proportion of scientists working in this domain, and the topics investigated. In any case, it should be kept in mind that this study explicitly aimed to start a process of information gathering and sharing about and among researchers in this field, so further steps are needed to maintain and expand the data set collected by this study.

3.1 European Coverage and Regional Distribution

Among the 27 EU Member States, twelve provided answers to our survey: Austria, Belgium, Finland, France, Germany, Hungary, Italy, the Netherlands, Portugal, Spain, Switzerland and the United Kingdom. Almost all responding countries belong to the old EU15 group, while Hungary is the only new Accession State which is part of the sample.

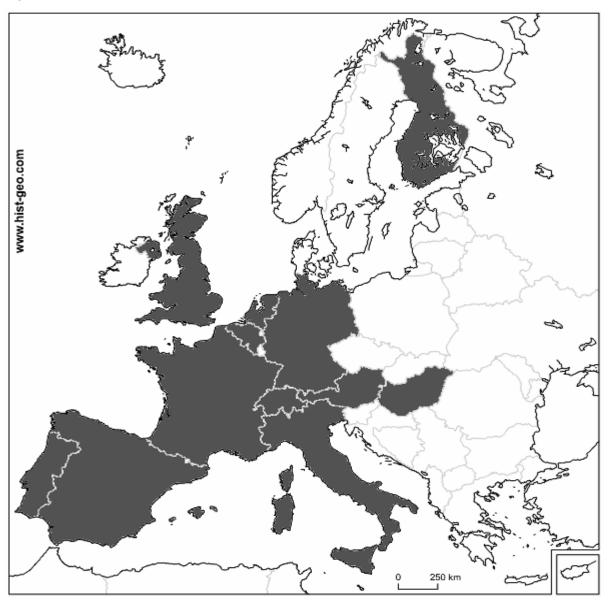
We can only speculate about the reasons for the non-participation of Eastern European countries in this study. On the one hand, international migration movements have affected Eastern European countries to a lesser extent and much more recently than Western European and Southern European countries. The immigration of workers and their subsequent settlement in Northern and Western Europe, increasingly after World War II, contributed greatly to the development of the multicultural societies that we live in today. After Western Europe, Southern European states, which were considered being 'classical countries of emigration', became the destination of international migration movements in the 1980s, today, Central and Eastern European states are expected to become Europe's new immigration states (Castles & Miller, 2003, p.7f), while some of them have been a major source of migration to the old member states such as Ireland and the United Kingdom, after accession in 2004 and 2007. Against this background, it is reasonable to assume that migration research in the Eastern European countries is still in its initial phase, and that it is directed rather towards the social-economic inclusion of ethnic minorities living in the country such as Roma people.

We have also to take into account the geographic coverage of the networks and distribution lists that were used for disseminating the questionnaire and conducting the survey. The IMISCOE

Network, for instance, is constituted by twenty three research institutes which are primarily located in Northern, Western and Southern European countries. Only three IMISCOE members originate from Eastern European countries: two are located in Poland, and one is situated in Albania. Unfortunately, such detailed information was not available for the other networks involved, but we can expect coverage biases to have occurred also in other cases.

With regard to the twelve Member States that are covered by our study, most research institutes working on migrations and ICT are located in France (five institutes), followed by Germany and the United Kingdom (four institutes per country), Switzerland (three institutes), Italy, Spain and the Netherlands (two institutes per country). Austria, Belgium, Finland, Hungary and Portugal each have one research institute. Figure 1 (see next page) displays the geographical distribution of the countries involved in the sample on contemporary research on ICT and migrations in Europe.

Figure 4.1



3.2 Personal Aspects of ICT and Migration Researchers

The 40 individual profiles of researchers on ICT and migrations in Europe allow for some general considerations regarding the proportion of female and male scientists (gender balance) in this field of research. Our study hints to more female than male researchers who are currently engaged in researching this particular topic: our sample comprises 25 female scientists and fifteen male researchers corresponding to a proportion of roughly 60 to 40%, respectively. Also, some of the most important research groups and projects are led by female scientists such as the 'ICT and Migrations Group' (Dana Diminescu), 'Migration and Network Society' (Adela Ros) and the European comparative project 'Minoritymedia' (Isabelle Rigoni) (for detailed information see the next section).

Table 4.2

Female		Male	
Researchers 25		15	
Proportion	62.5%	37.5%	

It should be noted, however, that the overall gender composition of the social science as well as other factors (e.g. the gender balance of the research institutes involved, gendered response rate) might have an impact on the proportion of female and male scientists revealed by this study.

Another aspect of our sample of 40 individual researchers profiles relates to their educational and professional background: the majority of the researchers holds a degree in sociology (fifteen persons), followed by political science (ten), anthropology (eight) and geography as well as media studies (six persons each). No more than two nominations apply to informatics and education, while one nomination refers to each of the following disciplines: demography, economics, history, philosophy, postcolonial studies and social work. No one among the researchers included in the sample qualifies in engineering, law, medicine or psychology.

It is reasonable to assume that the selection of networks and diverse response-rates of the various distribution lists and networks impacted on this outcome: thirteen questionnaires (more than one third!) derived from the IMISCOE network alone which is situated in the social sciences and not in engineering or informatics.

According to the subject of the study and the composition of the sample, most researchers declared to possess expertise in the domain of immigration, emigration and migration (twenty nominations), followed by transnationalism (thirteen nominations), media (ten nominations) as well as diversity and multiculturalisms (seven nominations). However, we were surprised that no expertise was marked for justice, policing and crime. The same applies to citizenship, demography and to neighbourhood, housing and enclaves. Here again the selection of networks and response rate may have affected the results. Furthermore, some of the returned questionnaires lacked information on disciplines and expertise, while some researchers gave more than one answer on disciplinary background and expertise, thus influencing the outcome of the study. In this sense, it is difficult to estimate whether these results reflect the *de facto* situation of ICT and migrations researchers in Europe or if our small-scale sample is seriously biased by the persons and networks we contacted.

3.3 Research Centres in Europe

With regard to the distribution of scientists among research institutes in Europe which are actively engaged in carrying out studies in this area, two major centres came to the fore where research on ICT and migrations appears to be a prime research interest. These centres are

- the Research Programme of the Use of ICT in Migrations (ICT Migrations Group), affiliated to the Fondation Maison des Sciences de l'Homme (FMSH), and directed by Dana Diminescu;⁵
- the Migration and Network Society (MNS) which is part of the Internet Interdisciplinary Institute (IN3) at the Open University of Catalonia, and is led by Adela Ros.

ICT Migrations Group at the Fondation Maison des Sciences de l'Homme

The starting point of this research group is the observation that we are no longer living in the age of the uprooted migrant, but that we have entered the age of the connected migrant, where modern technologies offer new forms of cohesiveness through acting in and occupying digital territories. The 'ICT-Migrations' research program was thus created with the goal of exploring new research fields and topics that explore the impact of new technologies on the migrant world. It is actively engaged in observing and archiving, and questions classic ideas about migrations in the new digital environment by taking into account the changes in the migratory field brought about by the usage of ICT and then modifying epistemological approaches accordingly (the theoretical and conceptual dimension). Institutionally, the ICT Migrations Group is affiliated to the Fondation Maison des Sciences de l'Homme (FMSH), a body of public interest which aims at promoting studies of human societies that focus on current social realities and contexts. In this sense, its expertise is not primarily based on migration research.

Migration and Network Society at the Internet Interdisciplinary Institute (IN3)

Similarly to its longer established French counterpart, the Migration and Network Society programme explores the effects of interconnection on immigration and in particular the role of information networks in immigration contexts. The scientific background of the MNS lies within the IN3 led by Professor Manuel Castells. IN3 focuses on the interaction of ICT with economy, society and culture, not primarily on migration.

Significantly, the two major European centres for contemporary research on ICT and migrations are not established institutes for migration research. Hence, research on ICT and migrations is at present contextualised and incorporated into research organisations whose main expertise does not lie within the domain of migration and integration or related policies. One might expect that this affects their current lines of investigation which we will explore in the following chapter.

With regard to scientific infrastructures on ICT and migration our study shows that migration researchers who engage in the topic are doing so rather on an individual basis. In this context, we couldn't identify a single centre among the established migration research institutions in Europe which is specialised in the impact of information and communication technologies on processes of migration. Instead, the recognised expert in minority media, Professor Roger Silverstone, who edited the single special issue on the topic in the renowned Journal for Ethnic and Minority Studies (JEMS), is again not known as a migration researcher, but an expert in media and communication studies. After his sudden death in July 2006, however, the Department of Media and Communications at the London School of Economics where he taught, does not seem to follow his path: no research project could be identified within the department's research portfolio which explores the impact of new technologies on migrant worlds nor does any of the current staff

_

Dana Diminescu is also Associate Professor at TelecomParistech.

members have a distinct research interest in this area.

Research on ICT and migration in the social science seems to be highly dependent on the personal research interests of single scientists. The two research programmes cited above, which explicitly focus on the interaction between communication technologies and migrations as a central theme show an unusual (positive) trend of institutionalisation in this respect.

Interestingly, our sample displays another aspect of the current research infrastructure on ICT and migrations in Europe: the particular role of France. Besides the ICT Migrations Group which is located at the Foundation Maison des Science de l'Homme (FMSH) in Paris, two researchers from other institutions, which are apparently situated in the same building, are currently engaged in ICT and migration studies. Moreover, two scientists of two laboratories each of the CNRS, the National Centre for Scientific Research (Centre national de la recherche scientifique), focus on the relation between ICT and migrations in their current activities. In total, eleven researchers from France are included in the study, all of whom show a direct geographical proximity (as in the case of the Parisian researchers) or a direct institutional collaboration (as for the CNRS researchers) to the ICT and Migrations Group of Dana Diminescu.⁶ Thus, it is reasonable to assume that there is an enhanced networking amongst French scientists at the national level and that scientific interest in the topic is more likely to spread within a stable research infrastructure. To complete this picture, it is necessary to underline that another large European project is realized by the Laboratoire d'Informatique pour la Mécanique et les Sciences de l'Ingénieur (LIMSI) which is also part of the French National Scientific Research Council (CNRS). The Diaspora Knowledge Network 80 (DKN 80) aims at supplying UNESCO decision-makers with evidence that the mobility of the highly educated can provide their countries of origin with the skills and knowledge they need for development. In this sense 'social-informatics' tools are used to supporting 'brain gain' in the countries of origin. The DKN project has identified over 150 Diaspora Knowledge Networks and discusses how and to what extent they could be useful instruments for host country-home country cooperation.⁷

Considering the ongoing process towards the establishment of the European Research Area.⁸ these observations entail that even if initiatives have been taken by individual researchers for establishing and institutionalizing ICT and migration as a research domain, national, institutional and disciplinary barriers have still to be overcome in order to make comparative European research a reality. The thematic network on 'ICT for social integration and cultural diversity - Bridge IT' (http://www.bridge-it-net.eu), recently launched and supported by the European Competitiveness and Innovation Program, demonstrates the commitment of European institutions towards remedying these divides. These networking activities need to be applied to science and ingrained into academia in order to overcome scientific fragmentation and promote the development of evidence-based strategies on ICT and migrations in the future. In particular, the lack of cooperation between European researchers and institutes working in the field of ICT and migration appears to be caused first and foremost by present funding structures. From the compiled questionnaires we know that the majority of the empirical research projects was financed by national foundations (such as German Research Association. Netherlands Organisation for Scientific Research. Volkswagenstiftung etc.), regional and local governments (as in the case of Spain) or by single research centres and universities themselves (Ph.D. projects). In one case, the international organisations UNHCR and UNESCO were named as donors, while European institutions appear to be under-represented in funding research on ICT and migration. We could trace only four projects

In fact, the networking and aggregation role plaid by the FMSH is confirmed by the involvement in the TIC-Migration research programme in 2009 of 23 PhD students from several French universities.

For more information, please visit: http://www.limsi.fr/Rapports/RS2005/chm/ami/ami9/index.html. However, no questionnaire on researchers from the DKN project was compiled for this survey.

For information on this important policy initiative, see http://ec.europa.eu/research/era/index_en.html

(almost 9%) from a total sample of 46 research projects (see chapter 4.4) which were financed by European institutions: the Institute for Prospective Technology Studies (IPTS) supported two projects, while the other two could be realized thanks to the engagement of the European Commission (individual mobility grants in particular).

3.4 Research Projects: Lines of Investigation and Disciplines Involved

In total, our sample comprises 41 research projects gathered through 40 compiled questionnaires that are used for drawing conclusions on the type of disciplines involved and the topics that the diverse research projects touch upon. In this context, our analyses clearly show that the study on ICT and migrants, today, is a genuinely interdisciplinary field of research. There are thirteen (more or less established) disciplines involved in the research projects indicated in the sample which range from sociology, media and political science – to name the most common – to less frequently engaged disciplines such as social pedagogy and conflict studies. As one project could involve more than one discipline, we arranged for giving multiple answers regarding the involvement of different disciplines. For six research projects no answer was provided with regard to disciplines involved.

Table 4.4

	Disciplines involved in projects	Frequency
1	Sociology	25
2	Media	12
2	Political Science	12
3	Anthropology	9
4	Economics	7
5	Demography	6
6	Geography	5
7	Informatics	2
7	History	2
8	Conflictology	1
8	Law	1
8	Psychiatry	1
8	Social Psychology	1
8	Social Pedagogy	1

One of the most relevant aspects of this study concerns themes explored within the research projects carried out by individuals or by groups of scientists throughout Europe. On the one hand, this allows for an overview of current research interests. On the other hand, it leads to identifying research fields for future activities and interventions.

In view of the creation of the European Research Area it is important to highlight the research projects in our sample with a comparative perspective and which have the potential to generate answers of European relevance. Interestingly, only six of the 41 research projects (approx. 14%) qualify as 'geographically comparative', insofar as they explicitly compare the use of ICT in various countries. Of these six projects, just four are engaged in a European comparison, while the

_

In addition, three more projects can be considered international. While they embrace different nations, however, they are not targeted at country comparison but on migrant's behaviour in two different countries, e.g. receiving

other two studies regard migrant transnational networks and social connections through ICT in the Netherlands and Ghana. Of the four projects which apply a European comparative perspective, at least two are financed by European institutions, thus showing the relevance of European funding for stimulating joint collaboration between European research institutions and scientists and a comparative outlook.

Several (eleven) empirical research topics emerged from the 35 research projects explored. Some projects couldn't be associated to the identified topics as they were not directly related to empirical research. They rather consisted in building up a research network on ICT and migrations as well as in providing information in the context of ICT and migrations. For other projects relevant information was missing, thus making a categorisation impossible. Among the twelve projects that qualify as empirical scientific investigations, the most common topic concerned the role of ICT in the life of immigrant and ethnic communities. This implies identity matters, using ICT for networking purpose and the organisation of transnational family life. The second most frequently addressed topic is the interaction between cultural identity and ICT and its relation to social and economic integration, thus resembling the objectives of EU's e-inclusion strategy. The relationship between media and political participation (civic citizenship) was explored in 4 projects, while three projects focused on ICT and economic integration including entrepreneurship. Two projects were concerned to improve the 'digital literacy' of IEM, and scientists investigated the diffusion of ICT through migration as well as how ICT can be customized to the needs of immigrants and ethnic minorities in two other projects. Two more projects concentrated on migratory paths through digital territories and aimed at understanding the role of new media in current migration movements. All other projects relate to one specific research topic each. Among them are projects on highly skilled migrants and ICT as well on the effects of migrants' transnational networks on economies in sending and receiving countries, an analysis of mediatised support campaigns for asylum seekers in Finland, and the effects of ICT on education and lifelong learning, work, health, community and family, consumption, creation, innovation, participation and policy-making in the EU Member States.

country and country of origin. Thus, their focus does not primarily lie within comparing countries but within investigating the impact of different countries on a migrant's life or identity. See, for instance, project No. 13, No.25 and No. 30.

Table 4.4b

	Research Topics	Frequency
1	Digital media and IEM communities	12
2	Promotion of cultural identity and inclusion trough ICT in Europe	7
3	Media, citizenship and representation	4
4	ICT and labour markets	3
5	Digital literacy: teaching ICT to IEM	2
5	ICT use and diffusion through migration	2
5	Migration paths	2
6	ICT and Highly Skilled	1
6	ICT and Development	1
6	ICT and Asylum	1
6	Various effects	1

It has to be noticed, again, that the above findings reflect the information gathered from our survey and are thus influenced and shaped by the people who compiled the questionnaires and who are represented in this study.

3.5 Methodological Innovations

The analysis of new study subjects requires as well the creation and adoption of innovative methodological approaches. Only few of the projects taken into consideration in the context of this study pursuit this aim with the same commitment that emerges from the ICT Migrations Group, chaired by Dana Diminescu.

As Dana Diminescu points out in herself in the methodological manifesto of her research group, social scientists must adapt to the ambient in which today's interconnected migrants live which is characterized by new systems of communication, access and archive (Diminescu 2008). In order to achieve this goal, researchers must integrate skills from different fields of knowledge, adopt an interdisciplinary approach and work side by side with electronic engineers.

In this sense, the ICT Migrations Group is engaged in setting up a web archive on migration studies in order to organize the great quantity of data and information available on the topic, using a hybrid methodology. The starting point is a sample of representative websites, a 'working corpus'. An automatic update is performed on this corpus with a view to adding new websites to the archive and to creating a new (amplified) corpus. The main tool is a web crawler, which starts working on a group of URL's sorted for their relevance. This robot is provided with rules, which it applies as it goes along with the selection process of new URL's suitable to be integrated within the corpus. These rules are determined according to the criteria that characterize and distinguish the web objects taken into analysis. The robot fulfills the task of repeating the operation at a given frequency on the retained URL's, thus tracking their changes, and of monitoring new candidates prior to integration. This method requires quantitative work performed by the robot and qualitative work of supervision performed by the researchers; It combines qualitative manual collecting with fully automated collecting that goes back to using classical methods of automatic indexation (such as large web browsers). The intervention of the researchers allows to pilot and modify the visualizations of the collected information and to improve the quality of the results as well as their interpretations. During their work researchers produce filters which help the crawlers' orientation (Beaujouan et al. 2005; Heymann 2008).

Another innovative methodological tool was elaborated through the project 'Wherenet' which aims to explore the relationship between the immigrants' use of services of mobile telephony and their spatial mobility. This project has taken advantage of a new tool for data production, a software programme developed by France Telecom R&D and installed on mobile telephones featuring GPRS (Global Paket Radio Service). This software allows the instant recording of the contents of communication (voice, data, and images) and of the owner's spatial movements. The software was installed on telephones owned by migrants who participated in the project: the data collected was complemented with interviews and qualitative analysis, and the result was the creation of maps of migrant spatial mobility (Diminescu 2008).

These two pioneer projects demonstrate the importance of thinking and developing new methodologies adapted to research the multifaceted impacts that new technologies exercise on social life in modern Europe. More and more contemporary social research requires the combination of both sociological-ethnographic analysis of social interactions and technological knowledge of new forms of virtual communication and digital networking.

CONCLUSIONS

In this report, we have reviewed some of the existing literature on the take up and use of ICT by immigrants and ethnic minorities (IEM). In addition, we surveyed the current research infrastructure in this domain, and have also explored the conditions and prerequisites for the establishment of a proper research line on ICT and migrations in the European Research Area. Based on the insights provided in this report, we now outline some perspectives for future research projects.

Our report clearly shows that current research on ICT and migration would benefit from a more explicit focus on:

- exploring the quantitative and qualitative use of ICT by different IEM groups (user analysis)
- pointing out the changes that new technologies bring to processes of migration and integration, as well as related policies (impact analysis)
- elaborating further theoretical approaches (for instance, on the themes below)
- conducting more systematic comparative research in Europe.

More specifically, our report shows that there are certain areas which need to be further explored if we want to understand the rapidly evolving interconnections between access and use of ICT and processes of migration and integration in European societies. In order to encourage the evolution of theoretically guided, comparative research in this field, we would like to outline some topics that we consider crucial for promoting cutting-edge research in Europe and its potential for the development of tailor-made migratory policies.

The New 'Connected Migrant'

Some studies of the TIC-Migrations group in Paris explore how the synchronicity of local and long distance connectivity in migrants' lives affects the nature of migration and the condition of being a migrant, from both an ontological and anthropological point of view. The prominent role of ICT in connecting people simultaneously with here and there have urged Dana Diminescu and other researchers to use the term 'connected migrants', dismantling the common view of the migrant as subject to processes of uprooting and as a 'detached' person. This perception allows a new perspective on the synchronicity of social relations in various countries and on the implications that derive from it.

The Circularity of People and Role of ICT

New patterns of migration emerged at the end of the 20th century out of the heightened interconnectivity between people all around the world and the blurring of boundaries between countries, particularly in Europe. The development of fast and cheap means of (long distance) transportation and the demand for labour in affluent countries stimulated the rise of international migration movements, often with temporary character, while modern ICT helped to maintain transnational bonds. However, there is a lack of empirical knowledge on how the high rate of communication among migrant communities is modifying patterns of departures and returns, and related flows of resources (knowledge, remittances etc.).

The Emerging Information Migration Society

As shown by past research, information and information exchange are often vital resources for successful migration and a stimulus for subsequent migration decisions (chain migration). One could ask how the low cost, widespread availability and effectiveness of new communication means like the internet and mobile telephony enable new agents (groups, individuals, institutions) to play a role in producing, filtering and circulating information which is relevant for migration. ICT are challenging established power relations within communities and societies where the access to

information traditionally depended on criteria such as socio-economic status and gender. Whether ICT are *de facto* upsetting the consolidated power hierarchies between social and political actors and enabling the emergence of a new elite (digital bourgeoisie) has yet to be seen. However, they offer opportunities for enhancing the value of a crucial but transient good in contemporary societies: information.

The Economics of ICT and Migrations

The nexus between ICT, the economy and migrations is a considerably strong one, and as yet almost unexplored. National governments all over the world and especially in Europe recently redesigned their migration regimes¹⁰ in order to deal with the lack of highly skilled workers in their booming IT industries (see Germany, UK etc.). However, our survey on contemporary research in Europe revealed only one project focusing on Indian IT specialists in the city of Antwerp. Digital literacy and ICT also seem to be a highly relevant resource with regard to ethnic entrepreneurship: in countries such as Austria, Spain, Italy and others mobile phone and internet call shops run by first or second generation immigrants form an essential part of everyday street life. Nevertheless, systematic research and quantitative data on the share of ICT entrepreneurs amongst self-employed immigrants is still missing. As Rath and Kloosterman rightly observe, immigrant entrepreneurship is strongly oriented towards specific segments and structured by opportunities that national and local labour markets offer. They state that, in the year 2000, about 60% of all immigrant entrepreneurs engaged in business in Holland worked in sectors such as wholesale, retail and catering (Rath and Kloosterman 2003, pp.131). However, no detailed information is provided for ICT-related businesses run by immigrant entrepreneurs. Only for the Surinamese, a certain 'penetration' in ICT companies is acknowledged (Rath and Kloosterman 2003, p.132). Another, completely new field of research has arisen on new cross-border money transfers. This is increasingly processed and executed via mobile phones: as Minto and Jopson (2008) pointed out recently, money from members of African diasporas living in Europe, the Middle East and the US is commonly sent back via unlicensed money traders or carried back in hand luggage on annual trips home. But new ICT services, offered by Vodafone and Safaricom, provide a more secure and convenient alternative.

Learning Mobility in the Digital Age

Notwithstanding the political relevance of mobility in Europe, the geographic mobility levels of European citizens are currently rather low. Only 18% of Europeans have moved outside their region, while only 4% have moved to another Member State and 3% outside the Union. With regard to youth mobility, figures are even lower. Recent studies show that the coverage of all traditional youth exchange programmes, without exception, is in general, less than 0.4% of young people aged 16-29. Even in the University area, where mobility is most developed, learning mobility engages not more than approximately 0.8% of the total student population every year (High Level Expert Forum on Mobility, 2008).

These figures, however, do not reflect all the different forms of mobility that apply to young people in contemporary European societies. In order to better understand the mobility of young Europeans, we need to differentiate between contemporary types of mobility: physical mobility, virtual mobility, organized learning mobility and independent learning mobility. Besides the more traditional European youth exchange programmes (Erasmus, Leonardo, Comenius, Grundtvig, Marie Curie), European youngsters, in fact, employ a great variety of independent learning strategies which are ultimately shaped by the access to and use of ICT. Access and usage of internet and mobile phones is common for almost all young people in Europe. They use communication

_

This includes the proposal of an EU Blue Card scheme for facilitating the immigration of highly skilled people. See on this the information dossier at http://www.euractiv.com/en/socialeurope/eu-blue-card-high-skilled-immigrants/article-170986.

media, chat services, online forums, internet phones, blogs, online communities, etc. to establish and maintain contact with friends both locally and internationally, and also to gain information and to learn (Castells 1996; Eurydice European Unit 2004; Feilitzen and Bucht 2001; UN World Youth Report 2003). This leads to two considerations on how European youth perceives and relates to education. Firstly, it seems that young people are searching for an education that is not restricted to the national school system. Secondly, young people are no longer following traditional education paths: increasingly, they create their own compositions of organized traditional education and more independent learning, work experiences and volunteering in order to achieve the desired competences. For European youngsters, access to and use of ICT play a prominent role in both the transnationalisation of education and individualisation of education paths.

Young people with immigrant backgrounds are of particular relevance here: while the European younger generation (16-29 years of age) will generally diminish from 90 to 81 million - a reduction of 9 million or 10% by 2020 - the proportion of young people with immigrant backgrounds (second and third generation immigrants) is expected to rise (King et al. 2004; Crul and Vermeulen 2003). This development will consequently impact on the education, economy and society of the individual Member States and the European Union as a whole. In this context, how young people with immigrant backgrounds use ICT; and the impact of this on their learning and mobility experiences are still very little known or understood.

These are some of the topics that we believe should be explored and investigated in a more systematic and comparative way to enhance the capacity of a European Research Area on ICT and migrations. Furthermore, theory and empirical findings on these areas will help the understanding of mobility and inclusion strategies and policies capable of meeting Europe's future challenges, and contribute to their development in line with the recommendations of the European Commission for the European Research Area on migration (European Commission, Directorate General Research 2009).

REFERENCES

Aksoy, A., Robins, K. (2003), "Thinking across Spaces: Transnational Television from Turkey", *European Journal of Cultural Studies*, vol. 3, n. 3, pp. 343-365.

Appadurai, A. (1996), *Modernity at Large: Cultural Dimensions of Globalization*, Minneapolis: University of Minnesota Press.

Beaujouan V., Gangloff S., Guignard T., Lafaquière J., Salzbrunn M., Scopsi C., Soultanova R. (2005), 'Archiver le Web sur les migrations : quelles approches techniques et scientifiques', *Migrance*, n. 23, pp. 72-93.

Bijker, W.E. and Law, J. (eds) (1992), *Shaping Technology/Building Society*, Cambridge: MIT Press.

Brah, A. (1996), Cartographies of Diaspora: Contesting Identities, London: Routledge.

Brunsdon, C. (1996), "Satellite Dishes and the Landscape of Taste", in Hay, J., Grossberg, L. and Wartella, E. (eds), *The Audience and its Landscape*, Boulder: Westview Press, pp. 343-357.

Cachia R., Kluzer S., Cabrera M., Centeno C., Punie Y. (2007), *ICT, Social Capital and Cultural Diversity*, (23047 EN), Sevilla: IPTS.

Caglar, A. (2002), "Media corporatism and cosmopolitanism", in S. Vertovec and R. Cohen (eds) Conceiving cosmopolitanism, Oxford: Oxford University Press, pp. 180-190.

Castells, M. (1996), The Rise of the Network Society, Oxford: Blackwell.

Castles, Stephen and Miller, Mark (2003), *The Age of Migration. International Population Movements in the Modern World*, third edition, New York/London: Guilford Press.

Cohen, R. (1997), Global Diasporas: An Introduction, London: UCL Press.

Crul, M. and Vermeulen, H. (eds.) (2003), 'The Future of the Second Generation: the Integration of Migrant Youth in six European Countries', *International Migration Review*, Special Issue, Vol. 37. No.4.

Diminescu, D. (2008), 'The connected migrant: an epistemological manifesto', *Social Science Information*, vol. 47, n. 4, pp. 565-579.

Elliott, B., Gerber, D. A. and Sinke, S. (eds) (2006), *Letters Across Borders. The Epistolary Practices of International Migrants*, New York: Palgrave.

European Commission, Directorate General for Research, Socio-Economic Sciences and Humanities (2009), *Moving Europe: EU research on migration and policy needs*, Luxembourg: Office for Official Publications of the European Communities.

Eurydice European Unit (2004), *Key Data on Information and Communication Technology in Schools in Europe*, on behalf of the European Commission (Directorate-General for Education and Culture).

Feilitzen, C. and Bucht, C. (2001), *Outlooks on Children and Media*, UNESCO International Clearinghouse on Children and Violence on the Screen, Göteborg.

Gabaccia, D. R. (2000), *Italy's Many Diasporas*, Seattle, Washington: University of Washington Press.

Gabriel, J. (1998), Whitewash: Racialised Politics and the Media, London and New York: Rutledge.

Georgiu, M. (2001), *Mapping Diasporic Minorities And Their Media In Europe*, Working Paper, Emtel II Research.

Glick Schiller, N., Wimmer, A. (2003), "Methodological Nationalism, the Social Sciences, and the Study of Migration. An Essay in Historical Epistemology", *International Migration Review*, vol. 37, n. 3, pp. 576-610.

Guiral A., Le Corvec A. (2006), *Guia para la Cultura Digital de los Inmigrantes en Europa*, Fundacio Ciutat de Viladecans.

Heymann S. (2008), *Du Web à l'idée du Web : Conception d'outils pour les Sciences Humaines*, Working Paper, FMSH, Programme TIC-Migrations, Paris, http://www.ticm.msh-paris.fr/spip.php?article143.

Hepp A. (2005), New media connectivity: a new world of mobility? The Internet, identity and deterritorialization in Europe, Bremen: University of Bremen.

Jacobson, M. F. (2002), Special Sorrows: The Diasporic Imagination of Irish, Polish, and Jewish Immigrants in the United States, Cambridge: Harvard University Press.

High Level Expert Forum on Mobility (2008), *Making learning mobility an opportunity for all*, Report of the High Level Expert Forum on Mobility, http://ec.europa.eu/education/doc/2008/mobilityreport en.pdf

King, R., Thomson, M., Fileding, T. and Warnes, T. (2004), *Gender, Age and Generations*, State of the art report Cluster C8, IMISCOE Working Paper 8.

Kluzer, S., Hache, A. and Codagnone C (2008), *Overview of Digital Support Initiatives for/by Immigrants and Ethic Minorities in the EU*, (23566 EN), Sevilla: IPTS.

Levitt, P., De Wind, J., Vertovec, S. (eds) (2003), *Transnational Migration: International Perspectives, International Migration Review*, Special Issue, vol. 37, n. 3.

Liebes, T. and Katz, E. (1993), *The Export of Meaning: Cross-Cultural Readings of Dallas*, New York/Oxford: Oxford University Press.

Mazzucato, V., Kabki, M. and Smith, L. (2006), "Transnational migration and the economy of funerals: Changing practices in Ghana", *Development and Change*, vol. 37, n. 5, pp.1047-72.

Milikowsky, M. (2000), "Exploring a model of de-ethnicization: the case of Turkish television in the Netherlands", *European Journal of Communication*, vol. 15, n. 4, pp. 443-468.

Minto, R. and Jopson, B. (2008), 'Mobile money transfer service grows', *Financial Times*, 08-Dec-2008, http://www.ft.com/cms/s/0/d8dfa00a-c557-11dd-b516-000077b07658.html.

Peeters, Allerd L. and d'Haenens, L. (2005), "Bridging or bonding? Relationships between integration and media use among ethnic minorities in the Netherlands", *Communications: The European Journal of Communication Research*, vol. 30, n. 2, pp. 201-231.

Rath, J. and Kloosterman, R. (eds.) (2003), *Immigrant Entrepreneurs. Venturing Abroad in the Age of Globalization*, Oxford/New York: Berg.

Ros, A., Gonzales, E., Marin, A., Sow, P. (2007), Migration and information flow. A new lens for the study of contemporary international migration, IN3 Working Paper.

Safran, W. (1991), "Diasporas in Modern Societies: Myths of Homeland and Return", *Diaspora*, vol.1, n. 1, pp. 83-99.

Scannell, P. (1989), "Public service broadcasting and modern public life", *Media, Culture and Society*, n. 11, pp. 135-166.

Siapera, E. (2005), "Minority Activism on the Web: Between Deliberative Democracy and Multiculturalism", *Journal of Ethnic and Migration Studies*, vol. 31, n. 3, pp. 499-519.

Silverstone, R. (1994), Television and Everyday Life, London: Routledge.

UN World Youth Report (2003), Youth and Information and Communication Technologies (ICT), p.312-332.

ANNEX 1 - LIST OF ICT AND MIGRATION EXPERTS

	Name	Affiliation	Webpage
1	Battegay Alain	CNRS-Université de Provence, Laboratoire Méditerranéen de Sociologies	http://www.mmsh.univ- aix.fr/lames/
2	Berthomiere William	CNRS-Universités de Poitiers et Bordeaux III, Laboratoire Migrinter	http://www.mshs.univ- poitiers.fr
3	Borkert Maren	International Centre for Migration Policy Development (ICMPD)	www.icmpd.org
4	Cingolani Pietro	Forum Internazionale ed Europeo delle Ricerche sull'Immigrazione (FIERI)	www.fieri.it
5	Deegan Marilyn	King's College London, School of Humanities, School for Computing in the Humanities (CCH)	http://www.kcl.ac.uk/contact/
6	Diminescu Dana	Associate professor Telecom Paristech and Fondation Maison des Sciences de l'Homme (FMSH), Research Programme of the Use of ICT in Migrations	http://www.msh-paris.fr
7	De la Fuente Graciela	Open University of Catalonia , Internet Interdisciplinary Institute (IN3), Migration and Network Society (MNS)	http://in3.uoc.edu
8	D'Iribane Christophe	Fondation Maison des Sciences de l'Homme (FMSH), Research Programme of the Use of ICT in Migrations	http://www.msh-paris.fr
9	Fortunati Leopoldina	University of Udine, Faculty of Education, Economics, Society and Territory	http://www.dest.uniud.it/
10	Gangloff Sylvie	Fondation Maison des Sciences de l'Homme (FMSH), Research Programme of the Use of ICT in Migrations	http://www.msh-paris.fr
11	Georgiou Myria	University of Leeds, Institute of Communication Studies	http://ics.leeds.ac.uk/
12	Gonzalez Elisabet	Open University of Catalonia , Internet Interdisciplinary Institute (IN3), Migration and Network Society (MNS)	http://in3.uoc.edu
13	Haché Alexandra	Joint Research Centre – Institute for Prospective Technological Studies (IPTS)	http://is.jrc.ec.europa.eu/p ages/EAP/eInclusion.html
14	Hepp Andreas	University of Bremen, FB 9 IMKI, Institute of Media, Communication & Information	http://www.imki.uni- bremen.de
15	Horsti Karina	University of Helsinki, CEREN, Centre for research on ethnic relations and nationalism	http://sockom.helsinki.fi/ceren/
16	Hunger Uwe	University of Muenster, Institute for Political Science	www.ifpol.de
17	Jacomy Mathieu	Fondation Maison des Sciences de l'Homme (FMSH), Research Programme of the Use of ICT in Migrations	http://www.msh-paris.fr
18	Kissau, Kathrin	University of Lausanne, FORS	http://www.unil.ch/fors
19	Kluzer Stefano	Joint Research Centre – Institute for Prospective Technological Studies (IPTS)	http://is.jrc.ec.europa.eu/p ages/EAP/eInclusion.html
20	Lima da Costa Francisco	CESNOVA	http://cesnova.fcsh.unl.pt
21	Maric Jasmina	Open University of Catalonia , Internet Interdisciplinary Institute (IN3), Migration and Network Society (MNS)	http://in3.uoc.edu

22	Mazzella Sylvie	CNRS-Université de Provence, Laboratoire Méditerranéen de Sociologies	http://www.mmsh.univ- aix.fr/lames/
23	Mazzucato Valentina	University of Maastricht, Technology and Society Studies / Faculty of Arts and Social Sciences	www.fdcw.unimaas.nl
24	Miller Daniel	University College London, Department of Anthropology	http://www.ucl.ac.uk/anthr opology/staff/d_miller/inde x
25	Molodikova Irina	Central Eastern University	www.ceu.hu
26	Nedellscu Mihaela	Université de Neuchâtel, Faculté des lettres et sciences humaines, Institute de Sociologie, Swiss Forum for Migration and Population Studies	www2.unine.ch/socio
27	Nell Liza	Departement CA/OS, Faculteit der Sociale Wetenschappen, Leiden University	http://www.ca- os.leidenuniv.nl/
28	Premazzi Viviana	FIERI	www.fieri.it
29	Rauer Valentin	University of Konstanz, History & Sociology	http://www.uni- konstanz.de/struktur/fuf/se ktionen/geisteswissenschaft liche_sektion.html
30	Renault Matthieu	Fondation Maison des Sciences de l'Homme (FMSH), Research Programme of the Use of ICT in Migrations	http://www.msh-paris.fr
31	Rigoni Isabelle	CNRS-Universités de Poitiers et Bordeaux III, Laboratoire Migrinter	http://www.mshs.univ- poitiers.fr/migrinter/
32	Roos Hannelore	K.U.Leuven, Belgium, IMMRC; Research Centre for Interculturalism, Migration & Minority	www.immrc.be; www.kuleuben.be
33	Ros Adela	Open University of Catalonia , Internet Interdisciplinary Institute (IN3), Migration and Network Society (MNS)	http://in3.uoc.edu
34	Ruspini Paolo	Faculty of Communication Sciences, Institute for Public Communication and Education (ICIeF)	http://www.unisi.ch/en/istit uto-centri-ricerca?id=6
35	Sáint Ibánez Milagros	Open University of Catalonia , Internet Interdisciplinary Institute (IN3), Migration and Network Society (MNS)	http://in3.uoc.edu
36	Santibáñez Rosa	University of Deusto, FICE – Education	www.deusto.es
37	Segú Odriozola Mabel	University of Deusto	www.deusto.es
38	Sow Papa	Open University of Catalonia , Internet Interdisciplinary Institute (IN3), Migration and Network Society (MNS)	http://in3.uoc.edu
39	Stubbe Julian	Empirica GmbH	www.empirica.biz
40	Tarrius Alain	L'Ecole des Hautes Etudes en Sciences Sociales, Centre d'Analyse et d'Intervention Sociologiques (CADIS)	http://www.ehess.fr/cadis/f rancais/pages/presentation. html
41	Taylor Linnet	Institute of Development Studies, University of Sussex	www.ids.ac.uk
42	Thireau Isabelle	L'Ecole des Hautes Etudes en Sciences Sociales, Centre d'études sur la Chine moderne et contemporaine	http://cecmc.ehess.fr/

ANNEX 2 - LIST OF EUROPEAN RESEARCH CENTERS ON ICT & MIGRATION

	Name	Address	Webpage
1	Central Eastern European University (CEU)	Nador 9, 1057, Budapest, Hungary	www.ceu.hu
2	Centre d'Analyse et d'Intervention Sociologiques (CADIS), L'Ecole des Hautes Etudes en Sciences Sociales	54 boulevard Raspail, 75006 Paris, France	http://www.ehess.fr/cadis /francais/pages/presentat ion.html
3	Centre d'Ètudes sur la Chine Moderne et Contemporaine, Ecole des Hautes Etudes en Sciences Sociales	54 bd Raspail, 75006 Paris, France	http://cecmc.ehess.fr/
4	Centre for Research on Ethnic Relations and Nationalism (CEREN), University of Helsinki	PO Box 16, 00014 Helsinki, Finland	http://sockom.helsinki.fi/c eren/
5	CESNOVA	Av. Berna, 26 C, 1050 Lisboa, Portugal	http://cesnova.fcsh.unl.pt
6	Department CA/OS, Faculteit der Sociale Wetenschappen, Leiden University	Pieter de la Courtgebouw Wassenaarseweg 52 (3 ^e etage), 2333 AK, Leiden, the Netherlands	http://www.ca- os.leidenuniv.nl/
7	Empirica GmbH	Oxfordstraße 2, 53111 Bonn, Germany	www.empirica.biz
8	Forum Internazionale ed Europeo delle Ricerche sull'Immigrazione (FIERI)	Via Ponza 3, 10121 Turin, Italy	www.fieri.it
9	Institute for Political Science, University of Muenster	Scharnhorststr. 100, 48151 Muenster, Germany	www.ifpol.de
10	Institute for Public Communication and Education (ICIeF), Faculty of Communication Sciences	Via Giuseppe Buffi 13, CH – 6904, Lugano, Switzerland	http://www.unisi.ch/en/is tituto-centri-ricerca?id=6
11	Institute of Communication Studies, University of Leeds	Houldsworth Building, LS2 9JT, Leeds, UK	http://ics.leeds.ac.uk/
12	Institute of Development Studies	University of Sussex, BN1 9RE, Brighton, UK	www.ids.ac.uk
13	Institute of Media, Communication & Information, FB9 IMKI, University of Bremen	Enrique-Schmidt-Strasse 7, SFG 4320, 28359 Bremen, Germany	http://www.imki.uni- bremen.de
14	International Centre for Migration Policy Development (ICMPD)	Gonzagagasse 1, 1010 Vienna, Austria	www.icmpd.org
15	Joint Research Centre – Institute for Prospective Technological Studies (IPTS)	Edificio EXPO C/ Inca Garcilaso, 3 E-41092 Sevilla, Spain	http://ipts.jrc.ec.europa.e u/
16	Laboratoire Méditerranéen de Sociologies, Université de Provence, CNRS	5, rue du Château de l'horloge- BP 647, 13094 Aix en Provence cedex 2, France	http://www.mmsh.univ- aix.fr/lames/
17	Laboratoire Migrinter, Universités de Poitiers et Bordeaux III, CNRS	99 avenue du Recteur Pineau, 86000 Poitiers, France	http://www.mshs.univ- poitiers.fr

18	Migration and Network Society (MNS), Internet Interdisciplinary Institute (IN3), Open University of Catalonia, Barcelona	Av. Canal Olímpic s/n. Parc Mediterrani de la Tecnologia, 08860 Castelldefels. Barcelona, Spain	http://in3.uoc.edu
19	Research Centre for Interculturalism, Migration &Minority, K.U.Leuwen	Parkstraat 45 – bus 3615, 3000, Leuven, Belgium	www.immrc.be; www.kuleuben.be
20	Research Programme of the Use of ICT in Migrations, Fondation Maison des Sciences de l'Homme (FMSH)	54 Boulevard Raspail, 75270 Paris cedex, France	http://www.msh-paris.fr
21	School for Computing in the Humanities (CCH), School of Humanities, King's College London	Strand, WC2R 2LS, London, UK	http://www.kcl.ac.uk/con tact/
22	Swiss Forum for Migration and Population Studies, Institute de Sociologie, Faculté des Lettres et Sciences Humaines	Faubourg de l'Hôpital 27, 2000 Neuchâtel, Switzerland	www2.unine.ch/socio
23	Universität Konstanz, History & Sociology	Universitätstr. 10; Fach 28, 78457 Konstanz, Germany	http://www.uni- konstanz.de/struktur/fuf/ sektionen/geisteswissensc haftliche_sektion.html
24	University College London	Department of Anthropology, 14 Taviton Street, WC1H OBW, London, UK	http://www.ucl.ac.uk/ant hropology/staff/d_miller/i ndex
25	University of Deusto, FICE – Education	Aptdo. 1, 48080 Bilbao, Spain	www.deusto.es
26	University of Lausanne, FORS	Vidy, Lausanne, Switzerland	http://www.unil.ch/fors
27	University of Maastricht, Technology and Society Studies / Faculty of Arts and Social Sciences	Grote Gracht 90-92, 6211 SZ, Maastricht, the Netherlands	www.fdcw.unimaas.nl
28	University of Udine	University of Udine, Faculty of Education, Economics, Society and Territori, Via delle Scienze 208, 33100 Udine, Italy	http://www.dest.uniud.it/

ANNEX 3 - LIST OF RESEARCH PROJECTS ON ICT AND MIGRATIONS

	Title	Description	Disciplines involved
1	"An Empirical Analysis of 28 Web Spaces for Immigrants" (by Jasmina Maric)	This empirical research is just the beginning of the unravelling process of the complex immigration issue, linking ICTs and immigrants on several different bases.	Interdisciplinary Analysis of the Network Society
2	"Ambivalent Identities in Immigrant-Countries" (by Valentin Rauer)	This project studies different modes of presupposed socio-cultural 'boundaries' as such. Particular focus is spent on Turkish migrant organisations in Germany and their cultural 'boundarying' under the conditions of public observation and participation (media analysis).	Political Science, Sociology
3	"Approach to formal actors" (by Adela Ros)	The aim of the project is to analyze the discourse of private institutions that act in migration processes in the Information Age. Interviews with managers of mobile telephone companies and financial institutions will be used to analyze the strategies followed by private companies offering quick solutions to the interconnection demands of the immigrant population.	Sociology
4	"Bolivian women in Catalonia: educating citizens of the information society" (by Adela Ros, Graciela de la Fuente, Teresa Osio and Joseba Achotegui)	This project goal is to promote the knowledge of the mechanisms, dynamics and tools of the Information Society. This is conceived like a fundamental step for social integration and the well-being of the immigrated women, who must manage the relations with origin country and the receiving society.	Sociology, Social Pedagogy, Psychiatry
5	"Communicative connectivity of ethnic minorities: The integrative and segregative potential of digital media for diasporas" (by Andreas Hepp)	By means of comparative, qualitative and especially network-analytical research on the appropriation of digital media in the 'Turkish', 'Russian' and 'Moroccan' migrant communities in Germany, the project will explore the relevance of digital media for the communicative connectivity and networking of these 'diasporas'. Based on this, a grounded theory of the integrative and segregative potential of digital media for migrant communities will be developed.	Media
6	"E-diasporas. Exploration and cartography of Diasporas in the numeric network" (by Dana Diminescu, Christophe D'Iribane, Mathieu Jacomy, Matthieu Renault, Sylvie Gangloff)	The "e-diasporas atlas" project is distinct from the standard atlas on migrations that are traditionally focused on flux, trajectories or the dispersal of moving populations on physical territories. Recent trends in the migratory phenomenon show that, today, the migratory path goes through digital territories as well as and sometimes before - physical territories.	

	Education maintain for CIC		Dama a susa salari
7	Education projects for CIS countries 1 part: Migration studies: theory practice and legal implementations" 2 part: "Inequality and exclusion at Post soviet Space" (by Irina Molodikova)		Demography, Economics, Geography, Law, Political Science, Sociology, Informatics, Conflictology
8	"Efectos curriculares de la movilidad internacional de los egresados universitarios del área TIC" (by Anna María González, Milagros Sainz Ibanez)	High qualified ICT migrant workers and students mobility in Spain	Sociology, Social Psychology
9	"Effects of transnational child-raising arrangements on life-chances of children, migrant parents and caregivers in Ghana and the Netherlands"	The program studies the effects of migration on split families. By using a multi-sited, mixed-method design, it studies the effects of migration on the life-chances of children in origin country, their caretakers in origin country and their biological migrant parents. The program focuses on Ghana and The Netherlands and works with migrant television and radio stations that link communities in Ghana with The Netherlands to gather data and disseminate results.	Anthropology, Demography, Economics, Geography, Media, Sociology
10	Equipo de Investigación "Retos sociales y culturales de un mundo en transformación" de la Universidad de Deusto (by Rosa Santibáñez)		
11	"Ethnic niches in a globalized economy. Two case studies of Asian Indians in Belgium: Jain diamond traders and Indian ICT-specialists" (by Hannelore Roos)	This is an anthropological study about the transnational experiences of Gujarati families settled in Antwerp, Belgium and highly skilled 'migrants' working in the field of IT.	Anthropology, Economics, Sociology
12	Forced Migration Online (FMO) (by Marilyn Deegan)	Forced Migration Online (FMO) provides instant access to a wide variety of online resources dealing with the situation of forced migrants worldwide. Designed for use by practitioners, policy makers, researchers, students or anyone interested in the field, FMO aims to give comprehensive information in an impartial environment and to promote increased awareness of human displacement issues to an international community of users.	Political Science, Sociology
13	"Frontiers of Identity. The case of Macanese in Portugal and in Macau" (by Francisco Lima da Costa)		Demography, History, Sociology
14	GEITONIES. Generating interethnic Tolerance and Neighbourhood Integration in European Urban Spaces (by Rosa Santibáñez)		

15	Ghana TransNet (by Valentina Mazzucato)	The Ghana TransNet research program is an interdisciplinary collaborative project between various universities in The Netherlands and in Ghana. It uses a multi-sited research design to study the effects of migrants' transnational networks on the principles and institutions that govern local economies in both migrant sending and receiving contexts. Amongst other subjects, the topic of how technologies such as mobile phones affect and guide reciprocal social relationships in transnational networks.	Anthropology, Economics, Geography, Sociology
16	"Globalization, Diversity and Creative Cities. The contribution of immigrants to the cities. The case of Lisbon" (by Francisco Lima da Costa)		Anthropology, Demography, Economics, History, Sociology
17	ICT diffusion in Ghana through migration (by Linnet Taylor)	I am studying the mechanisms and processes of ICT diffusion in Ghana, and the extent to which migration is integral to these processes.	Geography
18	International Networks Collaboration Mediated Networks: Engendering Diaspora and Global Citizenship (Myria Georgiou)		Media, Political Science, Sociology
19	Making Civil Society Work - Contributions of Social Delivery Services for an Inclusive Society (by Rosa Santibáñez)		
20	Media & Citizenship: Transnational Television Cultures Reshaping Political Identities in the European Union (by Myria Georgiou)		Media, Political Science
21	Médias minoritaires et mobilisations solidaires. Le cas des médias musulmans et des médias turcophones dans l'espace francoallemand (by Isabelle Rigoni).	The research was based on the study of muslim media and Turkish speaking media in France and Germany. The objective was to analyse the relations of domination and the process of discrimination within the society and within the media. We used a qualitative method.	Media, Sociology
22	Mediatized advocacy for asylum seekers (by Karina Horsti)	Analysis of mediatised support campaigns for asylum seekers in Finland. Theoretical discussion: Media and morality/ compassion, Politics of pity, gender and victimization, antiracism. Analysis of news journalism, support websites, Church handbooks, online debates.	Media
23	Migrations, Diasporas and ICTs	I am involved in building a network of researchers working on New Media and Migrations/Diaspora with the purpose to understand the role of the New Media in the current migrations.	Media, Sociology

24	"Migration, ICTs and the Transformation of Transnational Family Life" (by Daniel Miller)	A study of Filipino and Caribbean migrants in the UK and the way they maintain relationships through the use of ICT with fieldwork in London, Cambridge, Philippines and Caribbean	Anthropology, Sociology
25	MINORITYMEDIA. Minority, Media and Representation across Europe (by Isabelle Rigoni).	The research is based on the study of ethnic minority media in 9 European countries. The objective is to analyse the relations of domination and power within the society and within the media. We use both quantitative and qualitative methods	Media, Sociology
26	Mobilisation, représentation, citoyenneté. Analyse comparée des médias musulmans et turcophones en Grande- Bretagne (by Isabelle Rigoni).	The research was based on the study of muslim media and Turkish speaking media in the United-Kingdom. The objective was to analyse the relations of domination and the process of discrimination within the society and within the media. We used a qualitative method.	Media, Sociology
27	Neo-cosmopolitanism, migratory patterns and transnational actions in a digital era. The case of the Romanian highly skilled migrants (by Mihaela Nedelcu)	Based on a netnographic and qualitative research, this dissertation research analyzed the impact of the information and communication technologies, and in particular of Internet, on the migratory patterns of highly skilled Romanian professionals. It showed how Internet accelerates transnational exchanges and significantly transforms the co-presence practices of the migrants, their identities and ways of belonging. More over, the study criticized methodological nationalism and pointed out an epistemological shift in migration studies.	Sociology
28	On the social construction of the Other: An empirical analysis of the forms and consequences of Ethnization of modern societies (by Valentin Rauer)	The project examines structural and symbolic forms of the construction of 'the other'. It is a case study about Polish, Turkish and Russian-German immigrants in Germany. Empirical focus: public space and media discourses and migrant organizations.	Political Science, Sociology
29	Political Potential of the Internet. The virtual Diaspora of migrants from Russia and Turkey in Germany (by Uwe Hunger, Kathrin Lausanne)	The research project "Political potential of the internet - the virtual diaspora of migrants from Russia and Turkey in Germany" examined the political activities of migrants in Germany on the Internet. The focus hereby lay on the interconnectedness and the on-line participation in the political processes both in the host country and in the country of origin. This was investigated by a case study of immigrants from the former Soviet Union, of Turkish and Kurdish immigrants in Germany.	Political Science
30	Social Impact of ICT (by Julian Stubbe)	The focus of the project are the social implications of the use of digital media in the domains of education and lifelong learning, work, health, community and family, consumption, creation and distributed innovation as well as participation and policy-making in the EU states.	Demography, Economics, Geography, Media, Political Sciences, Sociology

31	States' logics and migrants' transnational practices. Cross-perspectives on the Romanian community in Switzerland (by Mihaela Nedelcu)	This project questions the transnational practices of Romanian migrants in Switzerland. It is based on a systemic approach, including different actors' perspectives (migrants, non-migrants, Nation-states and civil societies of sending and receiving countries). The study will highlight if transnational ties and dynamics are developing as a result of a long distance nationalism or rather as an expression of individual and pragmatic logics of multipolar belonging.	Sociology
32	Study on Social Computing and Immigrants and Ethnic Minorities: Usage Trends and Implications (by Dana Diminescu, Christophe D'Iribane, Mathieu Jacomy, Matthieu Renault, Sylvie Gangloff)	cette étude expert, adressée à Dana Diminescu, a pour enjeu l'évaluation des bénéfices (et risques) potentiels de l'usage des applications de social computing (blogs, réseaux sociaux en ligne, etc.) pour l'intégration, le développement du capital social des migrants et leur participation à la société et l'économie européenne.	
33	"The adoption of communication technologies within the immigrant population in Catalonia" (by Adela Ros and Alex Boso)	The aim of the project is to analyze the surveys on ICT usage and equipment data, in Catalonia and Spain, to identify ICT usage patterns, equipment and values by the immigrant population and compare with the indigenous population.	Sociology
34	The potential of ICT for the promotion of cultural diversity in the EU: the case of economic and social participation and integration of immigrants and ethnic minorities (by Dana Diminescu, Christophe D'Iribane, Mathieu Jacomy, Matthieu Renault, Sylvie Gangloff)	Ce projet a pour objectif l'évaluation de la participation des TIC à la poursuite des objectifs définis par la déclaration de Riga sur l'e-inclusion et pour la diversité culturelle : participation économique, intégration, inclusion sociale et créativité des migrants et minorités ethniques.	
35	The potential of Information and Communication Technologies (ICT) for the promotion of cultural diversity in the EU (by Andreas Hepp)	The international EU research project is focused on the general research question regarding the potential of ICT/digital media for the promotion of cultural diversity in the EU. Beside the IMKI the project integrates research institutions from Italy, France, Spain and United Kingdom.	Anthropology, Media, Political Science, Sociology
36	The Role of the Internet for the Integration of Migrants. Case Study of Jewish Immigrants from the former Soviet Union (by Kathrin Lausanne)	In this case study a survey of migrants from the former Soviet Union was conducted that compared users and non-users of the Internet as to their integration status and process. Thereby the role of the Internet for the integration of migrants was assessed and a model of e-integration/e-inclusion developed.	Political Science

37	Transnational Migrant Politics. Between Historical Structures and Current Events (by Liza Nell)	101 semi structured interviews (first and second generation) including questions on website usage (surfing, chatting) and email contact with friends and family in the (former) homeland (of their parents)	Anthropology, Political Science
38	Transnationalism families: From Ecuador to Spain (by Mabel Segu)	Field work analyzing the different networks of ecuatorian families settle in the Basque Country (Spain)	Anthropology, Sociology
39	The State of the Art of Research in the EU on the Uptake and Use of ICT by Immigrants and Ethnic Minorities (by Maren Borkert, Pitero Cingolani, Viviana Premazzi)	The study aims to undertake a systematic review of scientific publications in the field of ICTs and IEM and to identify the different types of organisations and researchers involved in studying ICT and IEM. Furthermore, a database will be created which will contain references to contemporary research projects, publications and European researchers engaged in this field.	Sociology, Anthropology
40	VOLPA (Voluntariado Internacional Padre Arrupe) (by Rosa Santibáñez)		
41	ICT in second language education of adult migrants in the EU (by Stefano Kluzer)	This exploratory study will investigate (in the Netherlands and Sweden): the policy context; the organisation of L2 education; the diffusion of ICT in that context; and specific case studies to assess the drivers, barriers and impact of ICT use on students and teachers.	

ANNEX 4 - LIST OF PUBLICATIONS ON ICT AND MIGRATIONS

Books

	Authors	Title	Year	Publisher	Keywords
1	Battegay A., Barou J., Gergeley A.	La ville, ses cultures, ses frontières. Démarches d'anthropologues dans des villes d'Europe	200 4	Paris: L'Harmattan	Media, Culture,
2	Bommes M., Hoesch K., Hunger U., Kolb H. (Eds.)	Organisational recruitment and patterns of migration: Interdependencies in an integrating Europe	200 4	Osnabrück: Institut für Migrationsforschung und Interkulturelle Studien (IMIS), Universität Osnabrück http://www.imis.uos.de/pd ffiles/imis25.pdf	Media, Culture
3	Browne D. R.	Ethnic Minorities, Electronic Media and the Public Sphere: A Comparative Study	200 5	Cresskill, NJ: Hampton Press	Ethnic minorities, diaspora, transnationalism, media, local/national/European/international Policies
4	Downing J., Husband C.	Representing 'Race': Racisms, Ethnicities and Media	200 5	London: Sage Publications Ltd	Identity, Discrimination/racism/exclusion, ethnic minorities, diaspora, transnationalism
5	Georgiou M.	Diaspora, Identity and the Media: Diasporic Transnationalism and Mediated Spatialities	200 6	New York: Hampton Press	Identity, Ethnic minorities, diaspora, transnationalism
6	Georgiou M., Guedes-Bailey O., Harindranath R.	Transnational Lives and the Media: Reimagining Diasporas	200 7	Basingstoke: Palgrave	Diaspora, migration, cultural diversity, transnationalism and cosmopolitanism, the city, audience, identity.
7	Landzelius K.	Native on the Net: Indigenous and Diasporic Peoples in the Virtual Age	200 6	London: Routledge	Identity, Ethnic minorities, diaspora, transnationalism
8	Leung L.	Virtual Ethnicity: Race, Resistance and the World Wide Web	200 5	London: Ashgate	Identity, ethnic media; Ethnic minorities, diaspora, transnationalism
9	Madianou M.	Mediating the Nation: News, audiences	200	London: UCL	Identity, ethnic media, culture

		and the politics of identity	5	Press/Routledge	
1 0	Maneri M., Meli A.	Un diverso parlare, Il fenomeno dei media multiculturali in Italia	200 7	Roma: Carocci	Multicultural media
1 1	Nedelcu M.	La mobilité internationale des compétences. Situations récentes, approches nouvelles.	200 4	Paris: L'Harmattan	Diaspora networks, brain gain
1 2	Nedelcu M.	Le migrant on-line. Une lecture cosmopolitique des dynamiques transnationales à l'ère du numérique.	200 9	Paris: L'Harmattan (Forthcoming)	Transnationalism, Internet, digital inclusion, political participation, online diaspora
1 3	Rigoni I.	Qui a peur de la télévision en couleurs? La diversité culturelle dans les médias	200 7	Montreuil (France): Aux Lieux d'Etre	Immigration/emigration/migration, Identity, Diversity/ Multiculturalism, Media, Religion, Gender Multicultural media
1 4	Siapera E., Dahlberg L.	Radical Democracy and the Internet	200 7	Basingstoke: Macmillan Palgrave	Identity, Political participation
1 5	Siapera E.	Cultural Diversity and Global Media: The Mediation of Difference in a Global Context	200 8	Oxford: Blackwell	Multicultural media
1 6	Silverstone R.	Media and Morality: On the Rise of the Mediapolis	200 6	Cambridge: Polity Press	Media, Public opinion

Chapter in a book

	Authors	Title	Year	Publisher	Keywords
1	Diminescu D.	«Romania. La costruzione dell'Europa dai suoi margini» in Alceo Riosa (ed.), <i>I nuovi</i> confini dell'Unione Europea	200 4	Milan: Ed. Il Ponte	Immigration/emigration/migration, History/memory
2	Diminescu D.	«Mobilités et contrôle» in Daniel Kaplan, Hubert Lafont (eds.), <i>Mobilité.net. Villes,</i> transports, technologie face aux nouvelles mobilités		Paris: LGDJ	Immigration/emigration/migration, Mobility
3	Diminescu D.	«L'usage du téléphone portable par les migrants en situations précaire», in E. Bajolet, MF Mattei, JM Rennes (eds.),	200 6	Tours: Presse Universitaire François Rabelais	Immigration/emigration/migration, Mobile technologies (mobile 3G, PDA)

'		Quatre ans de recherche urbaine (2001-2004)			
4	Diminescu D., Bounie D., Licoppe Ch.,	«Send money abroad with a simple phone call. A social and economic analysis of the i-transfer service provided by SG», in V. Lazea (ed.) <i>Economic growth and convergence</i>	200 8	Bucarest: Editura Mustang	Immigration/emigration/migration, Internet (web 2.0/social computing/SNS), Mobile technologies (mobile 3G, PDA)
5	Diminescu D., Licoppe C., Smoreda Z., Zyemlisky C.	«Tailing untethered mobile users: studying urban mobilites and communication practices», in Rich Ling, Scott W. Campbell (eds.) The reconstruction of space and time	200 8	London: Transaction Publisher	Mobile technologies (mobile 3G, PDA), Immigration/emigration/migration
6	Dimitrakopoulo u D., Siapera E.	«Greece: Identical Contents, Low Internet Diffusion», in Van der Wurff, R., and E. Lauf (eds.), <i>Print and Online and Print</i> Newspapers in Europe	200 5	Amsterdam: Het Spinhuis	Identity, ethnic media
7	Georgiou M.	«Mapping Diasporic Media Cultures: A Transnational Cultural Approach to Exclusion» in Silverstone, R. (ed.) From Information to Communication: Media, Technology and Everyday Life in Europe	200 5	London: Ashgate	Diaspora, migration, cultural diversity, transnationalism and cosmopolitanism, the city, audience, identity.
8	Georgiou M.	«Diasporic Communities On Line: A Bottom Up Experience of Transnationalism» in Sarikakis, K. and Thussu, D (eds.) The Ideology of the Internet: Concepts, Policies, Use	200 6	New York: Hampton Press	Diaspora, migration, cultural diversity, transnationalism and cosmopolitanism, the city, audience, identity.
9	Georgiou M.	«Transnational Crossroads for Media and Diaspora: Three Challenges for Research» in Guedes-Bailey, O., Georgiou, M. and Haridranath, R. (eds.), <i>Transnational Lives</i> and the Media: Reimagining Diasporas	200 7	Wiesbaden	Diaspora, migration, cultural diversity, transnationalism and cosmopolitanism, the city, audience, identity.

1 0	Georgiou M.	«Islam in Western Europe» in EuropaWorld	200 7	London and New York: Routledge	Diaspora, migration, cultural diversity, transnationalism and cosmopolitanism, the city, audience, identity.
1 1	Georgiou M., Silverstone R.	«Diaspora and Contra-flows beyond Nationcentrism» in Thussu, D. (ed.) <i>Media</i> on the Move	200 6	London and New York: Routledge	Diaspora, migration, cultural diversity, transnationalism and cosmopolitanism, the city, audience, identity.
1 2	Gonzàlez A. M., Mena L.	«Cómo medir el fenómeno de la trata y el contrabando de mujeres en destino con las fuentes de datos existentes en España.» Violencias contra las mujeres. Estudios interdisciplinares de género	200 8	Salamanca: Ediciones- Universidad Salamanca	Gender, Justice/policing/crime
1 3	Нерр А.	«Communicative Mobility after the Mobile Phone: The Appropriation of Media Technology in Diasporic Communities» in Hartmann M., Rossler P., Hoflich Joachim R. (eds.), After the Mobile Phone? Social Changes and the Development of Mobile Communication	200 8	New York: Peter Lang	Ethnic minorities, transnationalism, Mobile phone, migrants, diaspora
1 4	Hunger U.; Kissau K.	«The Internet as a means of studying transnationalism and Diaspora?» in Faist, Thomas; Bauböck, Rainer; Romanos, Eduardo (eds.), Diaspora and Transnationalism. Concepts, Theories and Methods	200 9	Amsterdam: IMISCOE Amsterdam University Press (forthcoming)	Ethnic minorities, diaspora, transnationalism, Methodology
1 5	Kissau K.	«Ethnische Sphären im Internet» in: Müller, Marion; Zifonun, Darius (eds.): Ethnowissen. Soziologische Beiträge zu ethnischer Differenzierung und Migration	200 8	Wiesbaden: VS Verlag	
1 6	Madianou M.	«The elusive public of television news» in Livingstone, S. (ed.), Audiences and Publics: when cultural engagement matters to the public sphere	200 5	Bristol: Intellect Press	Media, culture, Audiovisual (radio, TV, photography, stream)
1 7	Madianou M.	«ICTs transnational networks and everyday life» in Bodo, S. (ed.), <i>Quando la</i> cultura fa la differenza	200 6	Rome: Meltemi	Identity, ethnic media; Ethnic minorities, diaspora, transnationalism
1	Madianou M.	«Shifting Discourses: banal nationalism	200	Basingstoke: Palgrave	Identity, media, culture, diaspora,

	ı				
8		and cultural intimacy in Greek news and everyday life» in Mole, R. (ed.) <i>Discursive Constructions of Identity in European Politics</i>	7		transnationalism
1 9	Mazzella S.	«Putting Asylum to the Test: Between Immigration Policy and Co-Development» in Fabre T.; P. Sant Cassia (eds.), Between Europe and the Mediterranean. The Challenges and the fears	200 7	Basingstoke: Palgrave	Demography, Generations
2 0	Nedelcu M.	«Vers une nouvelle culture du lien: les e- pratiques locales et transnationales des migrants roumains hautement qualifiés», in Nedelcu M. (ed.) <i>La mobilité</i> internationale des compétences. Situations récentes, approches nouvelles	200 4	Paris: L'Harmattan http://www.ticm.msh- paris.fr/spip.php?article45	Internet diaspora, electronic transnational practices
2 1	Nedelcu M.	«E-communautarisme ou l'impact d'Internet sur le quotidien des migrants. Les nouvelles migrations des professionnels roumains au Canada», in Diminescu D., Berthomière W., Les circulations migratoires roumaines	200 4	Paris: Ed. de la MSH	Transnationalism, integration, Internet mediated migratory practices, Highly skilled migrations
2 2	Nedelcu M.	«Les nouvelles technologies, creuset d'une nouvelle dynamique diasporique des Roumains», in Chivallon C., Berthomière W. (eds.) <i>Les diasporas dans</i> <i>le monde contemporain</i>	200 6	Paris: Karthala MSHA	Diaspora, Internet
2 3	Nedelcu M.	«Des «ennemis du peuple» aux «Roumains de partout». Le rôle de l'Etat d'origine dans la mobilisation transnationale de ses ressortissants» in Cédric Audebert ; Emmanuel Ma Mung (eds.), Les migrations internationales: enjeux contemporains et questions nouvelles	200 7	Bilbao: Université de Deusto/HumanitarianNet	Transnationalism, civil society, transnational agency, Nation State policy, diaspora networks
2	Nedelcu M.	«Je passe ma retraite au Canada». Quand	200	Bilbao: Université de	Migration, intergenerational exchanges,

4		les parents des migrants roumains à Toronto suivent leurs enfants dans la migration» in Cédric Audebert et Emmanuel Ma Mung (eds.), Les migrations internationales: enjeux contemporains et questions nouvelles	7	Deusto/HumanitarianNet	Internet, Zero generation
2 5	Nell L.	«Locally Specific Transnational Political Ties: Turkish and Turkish Kurdish Immigrants in the Netherlands», in Guillou, Anne, Stéphane de Tapia and Martine Wadbled (eds.), Migrations Turques dans un monde globalisé: le poids du local. (Turkish migrations in a globalized world: the weight of local)	200 7	Rennes: Rennes University Press http://www.migrationlette rs.com/200401/nell200401 .pdf	Transnationalism, Identity
2 6	Rigoni I.	Médias musulmans britanniques. Les voix de la jeune génération in Claire Cossée, Emmanuelle Lada et Isabelle Rigoni (dir.), Faire figure d'étranger : regards croisés sur la production de l'altérité	200 4	Paris Publisher: Armand Colin	Immigration/emigration/migration, Identity, Diversity/ Multiculturalism, Media, Religion, Gender Muslims, Media and ICT; second generations
2 7	Rigoni I.	Multiculturalisme et citoyenneté : l'enjeu des médias communautaires en Europe in Alain Bockel et Isil Karakas (dir.), Diversité culturelle en Turquie et en Europe	200 4	Paris Publisher: L'Harmattan http://www.geocities.com/ CollegePark/Lab/1989/mul ticulti.html	Immigration/emigration/migration, Identity, Diversity/ Multiculturalism, Media, Religion, Gender Multicultural media
2 8	Rigoni I.	Islamic Features in French and British Community Media in Elizabeth Poole & John E. Richardson (ed.), <i>Muslims and the News Media</i>	200 6	London Publisher: I. B. Tauris	Immigration/emigration/migration, Identity, Diversity/ Multiculturalism, Media, Religion, Gender Muslims, Media and ICT

2 9	Rigoni I.	Access to Media for European Muslims in Michael Emerson, Amel Boubekeur, Samir Amghar (eds.), European Islam. Challenges for Society and Public Policy	200 7	Bruxelles: Bruxelles Publisher: Centre for European Policy Studies (CEPS) http://se1.isn.ch/serviceen gine/FileContent?serviceID =7&fileid=02393E50-05F1- 3CBD-1A8B- 628DC8C6F7F0&lng=en	Immigration/emigration/migration, Identity, Diversity/ Multiculturalism, Media, Religion Gender Muslims, Media and ICT
3	Rigoni I.	Women Journalists and Women's Press: Western Europe in Alice Horner & Seteney Shami (ed.), Encyclopedia of Women and Islamic Cultures	200 7	Leiden Publisher: Brill	Immigration/emigration/migration, Identity, Diversity/ Multiculturalism, Media, Religion, Gender Women and ICT
3 1	Rigoni I.	L'insertion locale de la presse turcophone à Londres. Le cas de Londra Gazete in Anne Y. Guillou, Stéphane de Tapia, Martine P. Wadbled (ed.), <i>Migrations</i> turques dans un monde globalisé. Le poids du local	200	Rennes: Publisher: Presses universitaires de Rennes	Immigration/emigration/migration, Identity, Diversity/ Multiculturalism, Media, Religion, Gender Identity and cultural /ethnic media
3 2	Ros H. A.	Interconnected immigrant in the Information Society in Oiarzabal, P.J. i Alonso, A., <i>Digital Diasporas</i> .	200 8	Reno: University of Nevada Press	Media, culture and society; Ethnic minorities, diaspora, transnationalism, Interconnection, Immigrant experience
3	Ros A.	«Digital migration: the role of information and communication flows in the analysis of contemporary migration» in Alonso, A.; Ololzabal, P. <i>Digital Diasporas</i>	200 8	Reno: University of Nevada Press.	Digital inclusion

3 4	Rydin I., Sjöberg U.	Identity, Cultural Change, Citizenship and Generation Heinz Bonfadelli/Heinz Moser (Eds.) Medien und Migration: Europa als multikultureller Raum"	200 7	Wiesbaden: VS Verlag für Sozialwissenschaften	Citizenship/legal status, policies local/national/European/international, Media
3 5	Siapera E.	«Asylum Politics in Cyberspace», in J. Hands and E. Siapera (eds), At the Interface: Continuity and Transformation in Culture and Politics	200 4	Amsterdam/NY: Rodopi	Immigration/emigration/migration, Integration/settlement, Digital inclusion
3 6	Siapera E.	«Between Europe and the Nation-State: EU Correspondents in Brussels», in R. Hermann, T. Risse, and M. Brewer (eds.), <i>Transnational Identities: Becoming European in the EU</i>	200 4	Lanham: Rowman & Littlefield	Identity, Cultural/ethnic media, media, culture and society
3 7	Siapera E.	«Islam Online: The Internet, Religion and Politics», in N. Karagiannis and P. Wagner (eds.), <i>Varieties of World Making</i>	200 6	Liverpool: Liverpool University Press	Muslims, Media and ICT
3	Siapera E.	«Transnational Islam and the Internet», in O. G. Bailey, M. Georgiou, and R. Harindranath (eds.), <i>Transnational Lives and the Media: Re-Imagining Diaspora</i>	200 7	Basingstoke: Macmillan Palgrave	Muslims, Media and ICT, Ethnic minorities, diaspora, transnationalism
3 9	Siapera E.	'Radical Democratic Politics and Online Islam'	200 7	Basingstoke: Macmillan Palgrave	Muslims, Media and ICT; Political participation
4 0	Silverstone R.	«Mediation and Communication» in Craig Calhoun, Chris Rojek and Bryan Turner (eds.) <i>The Sage Handbook of Sociology</i>	200 5	London: Sage http://www.lse.ac.uk/colle ctions/media@lse/pdf/med iation.pdf	Media, Communication
4	Silverstone R.	Media Technology and Everyday Life in Europe	200 5	Ashgate: Aldershot	Media, Identity
4 2	Silverstone R.	«Media and Communication in a Globalised World» in Clive Barnett, Jennifer Robinson and Gillian Rose (eds.) A Demanding World	200 6	Milton Keynes: The Open University Press	Media, Communication

4 3	Silverstone R.	«Domesticating Domestication: Reflections on the Life of a Concept», in Thomas Berker, Maren Hartmann, Yves Punie and Katie J Ward (eds.) Domestication of Media and Technology	Milton Keynes: The Open University Press	Media
4	Sow P.	Prácticas transnacionales y espacios de acción (wáar) de los Senegaleses en España in ESCRIVÁ; RIBAS, N. <i>Migración y Desarrollo</i> . CSIC-Politeya. Page. 235- 254	CSIC-Politeya , Madrid	Transnationalism, Political participation/mobilisation

Articles in scientific/academic journals

	Authors	Title	Year	URL	Keywords
1	Bernal V.	Diaspora, cyberspace and political imagination: the Eritrean Diaspora online <i>Global Networks</i> vol. 6, n. 2: 161-179.	2006		Ethnic minorities, diaspora, transnationalism
2	Boix M.	Tecnologías de la Información y la Comunicación: imprescindibles para la Educación Intercultural y la Interculturalidad, Aula intercultural, n. 2	2008	http://www.aulaintercultur al.org/IMG/pdf/revistaaula2 .pdf	Immigration/emigration/migration, Culture, Education/learning/training, Generations
3	Chan B.	Virtual Communities and Chinese National Identity, <i>Journal of Chinese Overseas</i> , vol. 2, n. 1: 1-32.	2006	http://muse.jhu.edu/journa ls/journal_of_chinese_overs eas/v002/2.1chan.pdf	Identity, ethnic media, ethnic minorities, diaspora, transnationalism
4	D'haenens L., Koeman J., Sayes F.	Digital citizenship among ethnic minority youths in the Netherlands and Flanders, <i>New media & society</i> , Vol9(2):278–299	2007	http://www.cjsm.vlaandere n.be/e- cultuur/downloads/digitalcit izenshipNM&S.pdf	Digital inclusion, ethnic minorities
5	Diminescu D.	Les documents numériques: méthodologie d'archivage et perspectives de recherche sur les migrations, <i>Migrance Générique</i> , n 25-26/ nov. 2004	2004	http://www.ticm.msh- paris.fr/spip.php?article17	Immigration/emigration/migration, Methodology
6	Diminescu D.	Enfants sans frontières, <i>Hommes et Migrations</i> , n. 1249, sept-oct 2004	2004		Generations, Immigration/emigration/migration, Mobility
7	Diminescu D.	La mobilité des jeunes roumains à l'heure de l'élargissement européen, <i>Hommes et Migrations</i> , n. 1251	2004		Immigration/emigration/migration, Mobility
8	Diminescu D.	Ici et là-bas, bricoler avec les opportunités, Informations sociales, n. 113	2004		Social protection; Integration; Marginality, Informal Economics, Street trade; Press,

				Undocumented Immigrants
9	Diminescu D.	La traçabilité migratoire, <i>Après demain</i> , N. avril, 2004	2004	Immigration/emigration/migration, Mobility, Connections
10	Diminescu D.	Le migrant connecté pour un manifeste épistémologique, <i>Migrations Société</i> , vol.XVII, n. 102	2005	Culture of bonds, ICT, Migrants, Mobility
11	Diminescu D.	Genèse d'une figure de migrant, Cosmopolitiques, n. 11/2006	2006	Immigration/emigration/migration, Identity, Media
12	Diminescu D.	The connected migrant. An epistemological manifesto, <i>Social Science Information</i> , vol 47 n. 4, pp.565-579	2008	Culture of bonds, ICT, Migrants, Mobility
13	Diminescu D., Licoppe C., Smoreda Z., Zyemlisky C.	Using mobilphone geolocalisation for "sociogeographical' analysis of co-ordination, urban mobilities, and social integration patterns, <i>Tijdschrift voor Economische en Sociale Geografie</i> , vol 99.	2008	Mobile technologies (mobile 3G, PDA), Integration/settlement, Policies local/national/European/international
14	Georgiou M.	Diasporic Media Across Europe: Multicultural Societies and the Universalism-Particularism Continuum, <i>Journal of Ethnic and Migration Studies</i> 31(3)	2005	Diaspora, migration, cultural diversity, transnationalism and cosmopolitanism, the city, audience, identity.
15	Georgiou M.	Cities of Difference: Cultural Juxtapositions and Urban Politics of Representation, <i>International Journal of Cultural and Media Politics</i> 2(3), <i>Special Issue: From Culture to Politics and Back: Revisiting Multiculturalism'</i>	2006	Global city, urban politics of representation, multiculturalism, migration, cultural diversity, media culture
16	Georgiou M., Siapera E.	Editorial, Journal International Cultural and Media Politics 2(3), Special Issue: From Culture to Politics and Back: Revisiting Multiculturalism	2006	Diaspora, migration, cultural diversity, transnationalism and cosmopolitanism, the city, audience, identity.
17	Georgiou M., Silverstone R.	Editorial, Journal of Ethnic and Migration Studies 31(3), Special Issue: Media and Minorities in Multicultural Europe'	2005	Diaspora, migration, cultural diversity, transnationalism and cosmopolitanism, the city, audience, identity.

18	Hanafi S.	Réseaux de la communauté palestinienne d'Europe et impact des nouvelles technologies, <i>Hommes et Migrations</i> , n. 1253	2005		Transnationalism, dfiaspora, ICT
19	Нерр А.	Transculturality as a Perspective: Researching Media Cultures Comparatively, Forum Qualitative Social Research, Vol 10, No 1 (2009)	2009	http://www.qualitative- research.net/index.php/fqs/ article/viewArticle/1221	Ethnic minorities, diaspora, transnationalism
20	Holzwarth P., Niesyto H.	Präsentativer und diskursiver Selbstausdruck junger Migranten und Migrantinnen im Kontext verschiedener (medien-) kultureller Ressourcen FORUM: QUALITATIVE SOZIALFORSCHUNG SOCIAL RESEARCH Vol. 9, N. 3, Art. 10		http://www.qualitative- research.net/index.php/fqs/ article/view/1167/2576	Immigration/emigration/migration, Culture
21	Houle R., Bledsoe C., Sow P.	High Fertility Gambians in Low Fertility Spain: The Dynamics of Child Accumulation across Transnational Space, <i>Demographic Research</i> , n. 16	2007	http://www.demographic- research.org/volumes/vol16 /12/16-12.pdf	Immigration/emigration/migration, Demography, Family, Generations
22	Kalantzi F.	'Cultural Diversity' as a Clause in the EU Directive 'Audiovisual Without Frontiers'	2007	http://ekem.gr/files/EUMED IA.pdf	Media, culture, Diversity/multiculturalism
23	Kanat K.	Ethnic Media and politics: The case of the use of the internet by Uyghur diaspora, <i>First Monday</i> , vol. 10, n. 7	2005	http://firstmonday.org/htbi n/cgiwrap/bin/ojs/index.ph p/fm/article/view/1259/117 9	Identity and cultural/ethnic media, Ethnic minorities, diaspora, transnationalism
24	Kissau K.	Internetnutzung von Migranten ein Beitrag zur Integration?, <i>Aus Politik und Zeitgeschichte</i> , 39/2008, 29 34.	2008		
25	Kissau K.; Hunger U.	Politische Sphären von Migranten im Internet, <i>Internet Research</i> , Vol. 34	2009		
26	La Porte T., Medina M., Sabada T.	Globalization and pluralism: the function of public television in the European Audiovisual Market, <i>International Communication Gazette</i> , 69; 377	2007		Media, culture, multicultural media, audiovisual production, cultural diversity, European audiovisual policy, European television, frames, globalization, image, pluralism, private television, public television, representation
27	Madianou M.	Contested communicative spaces: identities, boundaries and the role of the media, <i>Journal of Ethnic and Migration Studies</i> , vol. 31(3): 521-	2005		Identity, media, culture

		F41			
		541.			
28	Madianou M.	Desperately seeking the news public, <i>Journal of Media Practice</i> , vol.6(1)	2005		Identity, media, culture
29	Mai M.	Transnational Media and Migration: The Renegotiation of Youth Identities within the Albanian Migratory Flow, Transitions, <i>Journal of the 'Centre d''etude de la Vie Politique' of the Free University of Brussels</i> , (2004)	2004		Identity, Ethnic minorities, diaspora, transnationalism, Generations
30	Mai N.	The Albanian Diaspora in the Making: media, transnational identities and migration, <i>Journal of Ethnic and Migration Studies</i> , 31(2005)	2005		Identity, ethnic media, Ethnic minorities, diaspora, transnationalism
31	Mazzella S.	Marseille, ville portuaire d'immigration. Réflexions sur la "seconde génération", <i>Mondi</i> <i>Migranti</i> , n. 3	2008		Generations
32	Mazzucato, V., Kabki, M., Smith, L.		2006	http://www3.interscience.w iley.com/cgi- bin/fulltext/118626763/PDF START	Transnationalism, Cultural values, Mobile technologies, Migrant networks
33	Nedelcu M.	Stratégies de migration et d'accès au marché du travail des professionnelles roumaines à Toronto: rapports de genre et nouvelles dynamiques migratoires, <i>La Revue Européenne des Migrations Internationales</i> (REMI) (21) 1, n. <i>Migrations et Genre</i> , pp.77-106.	2005		Migration, gender, highly skilled migration, economic integration
34	Panagakos A. N., Horst H. A.	Return to Cyberia: technology and the social worlds of transnational migrants, <i>Global Networks</i> , vol. 6 n. 2:	2006		Identity and cultural/ethnic media, Ethnic minorities, diaspora, transnationalism
35	Peeters, Allerd L. and d'Haenens, L.	Bridging or bonding? Relationships between integration and media use among ethnic minorities in the Netherlands, <i>Communications:</i>	2005		Integration/settlement, Media

		The European Journal of Communication Research, vol. 30, n. 2, pp. 201-231.			
36	Rigoni I.	Challenging Notions and Practices: The Muslim Media in Britain and France, <i>Journal of Ethnic and Migration Studies</i>	2005		Immigration/emigration/migration, Identity, Diversity/ Multiculturalism, Media, Religion, Gender Muslims, Media and ICT
37	Rigoni I.	De l'immigration à l'immigré: quand l'objet devient sujet, <i>Migrations Société</i>	2007		Immigration/emigration/migration, Identity, Diversity/ Multiculturalism, Media, Religion, Gender Muslims, Media and ICT
38	Roos H.	The ritual process of going abroad. Indian IT-professionals in Belgium: an example of new transnational patterns of migration, KOLOR, <i>Journal on Moving Communities</i>	2008		Ethnic minorities, diaspora, transnationalism
39	Shi Y.	Identity construction of the Chinese Diaspora, ethnic media use, community formation, and the possibility of social activism, <i>Continuum: Journal of Media and Cultural Studies</i> vol. 19, n.1: 55-72.	2005		Identity and cultural/ethnic media, Ethnic minorities, diaspora, transnationalism
40	Siapera E.	From Couch Potatoes to Cybernauts? The Expanding Notion of the Audience in TV Web Sites, <i>New Media and Society</i> , 6(2), pp. 155-172.	2004		Media, culture and society
41	Siapera E.	Asylum Politics, the Internet and the Public Sphere, <i>Javnost/The Public</i> , Vol. 11(1), pp. 79-100	2004	http://www.javnost- thepublic.org/media/datote ke/siapera-1-2004-5.pdf	Internet, asylum politics, NGOs, public sphere, political activism
42	Siapera E.	Minority Activism on the Web: Between Deliberation and Multiculturalism, <i>Journal of Ethnic and Migration Studies</i> , 31(3), pp. 499-519.	2005		Multicultural media, Second generations
43	Siapera E.	Multiculturalism Online: The Internet and the dilemmas of multicultural politics, <i>European Journal of Cultural Studies</i> , 9(1), pp. 5-24.	2006		Multicultural media
44	Siapera E.	Technicity, Social Semiotics	2006		

45	Siapera E., Georgiou M.	From Culture to Politics and Back: Revisiting Multiculturalism, <i>International Journal of Media and Cultural Politics</i> , 2(3).	2006		Multicultural media
46	Silverstone R.	Regulation, Media Literacy and Media Civics, Media, Culture and Society, 26 (3) 440-449	2004	http://www.lse.ac.uk/collec tions/media@lse/pdf/media literacy.pdf	Media
47	Soker Z.	Age, gender, ethnicity and the digital divide: University students use of web based instruction, <i>Electronic Journal of Sociology</i>	2005		Generations, Gender, Digital divide
48	Sow P.	Esposas de inmigrantes senegaleses y gambianos en Cataluña (España): entre vida familiar y vida profesional, <i>Documents d'Analisi Geografica</i> . n. 43. pp. 69- 88	2004	http://ddd.uab.es/pub/dag/ 02121573n43p69.pdf	Immigration/emigration/migration, Family, Gender
49	Volman M., van Eck E., Heemskerk I., Kuiper E.	5 ,	2005		Gender, Education/learning/training
50	Yau N.	Celtic Tiger, Hidden Dragon: exploring identity among second generation Chinese in Ireland, <i>Translocations</i> vol. 2, n. 1	2007	http://www.translocations.i e/volume1issue2/volume1is sue2-4.pdf	Identity; second generations

Conference Papers

	Authors	Title	Year	Publisher	URL	Keywords
1	Adeniyi A. G.	«Nigerian diaspora and the virtual construction of identity» Text of paper prepared for the Institute of Communications Studies (ICS) post-graduate conference holding 18.05.2007. Institute of Communications Studies, University of Leeds	2007	Leeds: Institute of Communications Studies, University of Leeds	http://www.personal.l eeds.ac.uk/~icsfsp/p apers_files/files/Abiod un_Adeniyi_paper.do c	Identity, Migrant organisations, Ethnic minorities, diaspora, transnationalism
2	Diminescu D.	«Le migrant dans un système globale des mobilités» in S . Allemand, F. Ascher, <i>Le sens</i> <i>du mouvement, Actes du colloque de Cerisy</i>	2004	Paris: Edition Belin		Immigration/emigration/migration, Mobility, Connections

3	Diminescu D.	«Le passage par l'écran: ou l'émergence de nouvelles frontières», in <i>Actes du colloque Les</i> frontières de l'Europe	2006	Bucarest: Editions Universitatii, Bucarest		Immigration/emigration/migration, Mobility
4	Diminescu D., Renault M.	«ICT and Sponsorships in Activist Movements in Support of France's Sans-Papiers» in Eric Mielants (ed.) Actes du colloque PEWS Annual conference of the ASA Political Economy of the World-System section of the American sociological association	2008	Fairfield		Migrant organisations, Media, Political participation/mobilisation
5	González E.	The Role of Information in Contemporary Migration More Sources but Less Informed	2008	Barcelona	http://www.uoc.edu/i n3/dt/eng/wp08005_ gonzalez.pdf	Immigration/emigration/migration, Media, information
6	Gonzàlez E.; Ros, A.	«Migració a la Societat de la Informació. Construint un model d'anàlisi» in IX Congrés Espanyol de Sociologia. Federación Española de Sociología. Barcelona, 13 September 2007	2007	Barcelona		Immigration/emigration/migration, Media, information
7	Нерр А.	«New media connectivity: a new world of mobility? The internet, identity and deterritorialization in Europe»	2005	Sheffield: University of Sheffield	http://www.shef.ac.u k/content/1/c6/04/88 /28/Hepp.pdf	Ethnic minorities, diaspora, transnationalism
8	Horsti K.	«Anti-racist discourse for social change?:The Church and the media supporting asylum seekers in Finland». ECREA conference in 25-28 November 2008	2008	Barcelona		Discrimination/racism/exclusion, gender, identity, media, irregular migration
9	Hourani G.	«Diaspora and E-Commerce: The Globalization of Lebanese Baklava». Eighth Mediterranean Research Meeting, Workshop 06: Between Society and the Market: Novel Approaches to the Business History of the Middle East, Montecatini Terme, Italy, 21-25 March 2007	2007	Montecatini Terme, Italy		Economy, diaspora, transnationalism
10	Hourani G., Sensenig- Dabbous E.	«Transnational Lebanese Communities Network: Using Traditional, Alternative and ICT-Based Methodologies to Study Middle Eastern Migration Networks».The Sixth Mediterranean Social and Political Research Meeting, Robert	2005	Montecatini Terme, Italy		Transnationalism, economy, diaspora

		Schumann Centre for Advanced Studies, The European University Institute, Montecatini Terme, Florence, Italy				
11	Klute E.	«Thinking forward: Making the Media more Diverse and the Role of "Change Agents»	2004		http://www.miramedi a.nl/media/files/guide _for_change_agents. pdf	Diversity/multiculturalism, media, culture
12	Mazzucato, V	«Bridging boundaries with a transnational research approach: a simultaneous matched sample methodology». European University Institute, Florence, Italy, April 10-11, 2008.	2009	Florence, Italy		Methodology, Transnationalism, Computer, Mobile technologies, connectivity
13	Mc Gonagle T.	«European-level measures for promoting cultural diversity in broadcasting: quixotic tilting in a new technological era?». KATTI seminar, "New Dimensions of Freedom of Speech"	2008	Helsinki: University of Helsinki, Finland	http://www.ivir.nl/pu blications/mcgonagle/ KATTI_paper.pdf	Multicultural media; media, culture and society
14	Pecoraro M.	«Highly skilled migrants in Switzerland»	2004	Neuchâtel: Swiss Forum for Migration and Population Studies, University of Neuchâtel, Switzerland	http://www.irpps.cnr. it/ricmob/web_conf/d ownload/Pecoraro_pa per.pdf	Economic integration/labour market/informal economy
15	Pertierra, Law, Barengreth	«Migrations, Diasporas and ICTs»	2008	Udine: Udine University		Ethnic minorities, diaspora, transnationalism
16	Prendes P., Martínez-Sánchez F., Castañeda L. Educational Technology Research Group (GITE)	«Migrations and the Net: new virtual spaces to build a cultural identity»	2008	Murcia: University of Murcia, Spain	http://bancadati.italia lavoro.it/BDD_WEB/b dd/publishcontents/bi n/C_21_Strumento_4 719_documenti_item Name_0_documento. pdf	Multiculturalism, ICT, Pedagogy, School, immigration, acculturation, adaptation
17	Rigoni I.	Nouveaux médias, nouvelles solidarités. Les médias communautaires dans l'espace public Ier Congrès de l'AFS (Association française de sociologie), RT 37 Sociologie des médias	2004	Université de Villetaneuse		Immigration/emigration/migration, Identity, Diversity/ Multiculturalism, Media, Religion, Gender
18	Rigoni I.	Cicero Foundation (Maastricht), International	2005	Paris : Maison de		Immigration/emigration/migration,

		Seminar for Experts in the series Great Debates, Integrating Migrants in Europe. Comparing Different National Approaches		l'Amérique latine	Identity, Diversity/ Multiculturalism, Media, Religion, Gender
19	Rigoni I.	Ethnic websites. A European Comparison, IMISCOE Conference, Cross Cluster "Bridge-IT: Immigrants and ICT in the EU: uses, practices and socio-economic implications"	2008	Bilbao: University of Deusto	Immigration/emigration/migration, Identity, Diversity/ Multiculturalism, Media, Religion, Gender
20	Rigoni I.	Médias et immigration : 'je t'aime moi non plus' Table ronde internationale <i>Médias et intégration</i> - expériences européennes	2008	Paris: Cité internationale universitaire, Maison Heinrich Heine - Fondation de l'Allemagne & Collège d'Espagne	Immigration/emigration/migration, Identity, Diversity/ Multiculturalism, Media, Religion, Gender
21	Rigoni I.	Rapports genrés et production identitaire au sein des médias ethniques Colloque <i>Le genre au cœur des migrations</i>	2008	Paris: University Paris 8	Immigration/emigration/migration, Identity, Diversity/ Multiculturalism, Media, Religion, Gender
22	Rigoni I.	Minorités, médias et représentation en Europe Colloque <i>Représentation et représentativité des</i> <i>immigrés dans les médias</i>	2008	BMVR Alcazar	Immigration/emigration/migration, Identity, Diversity/ Multiculturalism, Media, Religion, Gender
23	Rigoni I.	Sortir de l'invisibilité. Deux expériences innovatrices d'imbrication entre médias de masse et médias des minorités ethniques Congrès de l'AISLF, GT13	2008	Istambul: Université de Galatasaray	Immigration/emigration/migration, Identity, Diversity/ Multiculturalism, Media, Religion, Gender
24	Rigoni I.	Genre et Islam dans la presse écrite alternative : la révolution par les femmes ?Colloque international Genre, journalisme et presse écrite. Place et production des femmes et des hommes dans la presse	2008	Rennes: IEP	Immigration/emigration/migration, Identity, Diversity/ Multiculturalism, Media, Religion, Gender
25	Rigoni I.	Les luttes de dénomination autour des `médias des minorités ethniques'Colloque Catégorisation(s) et migrations	2008	Paris: CERI	Immigration/emigration/migration, Identity, Diversity/ Multiculturalism, Media, Religion, Gender
26	Ros, Adela; González, E.	"Migration in the Information Society. Building a New Model of Analysis", IXth Spanish Congress of Sociology		Barcelona	Immigration/emigration/migration, Interconnection, Methodology, Information and communication flows
27	Ros Adela,	"Migrating in the Information Age" 12 th	2007	Melbourne	Media, culture and society

	González, E.	International Metropolis Conference. Melbourne.			
28	Ros Adela, González, E.	Immigration and Information Networks, Vth Congress of Immigration in Spain. Migrations and Human Development	2007	Valencia	Media, culture and society; Ethnic minorities, diaspora, transnationalism, Immigration/emigration/migration, Interconnection, Information networks, Information flows
29	Ros, Adela, Gonzales, E., Marin, A., Sow, P.	Migration and information flow. A new lens for the study of contemporary international migration, IN3 Working Paper		Barcelona	Diaspora, Information

External and internal reports

	Authors	Title	Year	Publisher	URL	Keywords
1	Devroe I.	'Minority Report': Ethnic Minorities' Diasporic News Consumption and News Reading	200 8	Ghent: University of Ghent	http://www.allacade mic.com/meta/p901 29_index.html	Ethnic minorities, diaspora, transnationalism
2	Cachia R., Kluzer S., Cabrera M., Centeno C., Punie Y.	ICT, Social Capital and Cultural Diversity, (23047 EN),	200 7	Sevilla: IPTS	http://www.jrc.es/pu blications/pub.cfm?id =1534	
3	Gonzàlez A. M., Mena L., Garcìa S., Lòpez A., Torrado E.	La medición del tráfico y contrabando de mujeres a través de fuentes secundarias	200 8	Madrid: Universidad Complutense		ICT, Trafficking of Human Beings, Gender
4	Guiral A., Le Corvec A.	Guia para la Cultura Digital de los Inmigrantes en Europa	200 6	Fundacio Ciutat de Viladecans.		
5	Kluzer, S., Hache, A. and Codagnone C	Overview of Digital Support Initiatives for/by Immigrants and Ethic Minorities in the EU, (23566 EN)	200 8	Sevilla: IPTS	http://ipts.jrc.ec.eur opa.eu/publications/ pub.cfm?id=1888	
6	Ros, A.; Guillemat, E., Aragall, X.	Missing opportunities. The problem of underemployment among immigrants in Catalonia	200 8	Barcelona: Pla Estratègic Metropolità de Barcelona		Immigration/emigration/ migration, Diversity/multiculturalism, Labour market, Integration/settlement

Dissertations

	Authors	Title	Year	University	URL	Keywords
1	Romano I.	Immigrazione e stampa in Italia. Dall'esclusione alla partecipazione.		University of Bologna	http://www.mmc20 00.net/docs/41fw_t esi_di_laurea_su_gio rnalismo_e_immigra zione_media_mult.zi p	Political participation, media, culture and society
2	Silvestri G.	L'informazione utile. Percorsi della comunicazione interculturale in Italia	200 6	University of Genova	http://www.mmc20 00.net/docs/55Infor mazione_utile_Tesi_ Silvestri.pdf	Media, Language
3	Zoia L.	Pluralismo dei media e diversità culturale	200	University of		Media, Migrant

	in Europa. Il ruolo dei media nel	8	Padova	organisations
	promuovere una migliore rappresentazione dei migranti e delle			
	minoranze.			

ANNEX 5 - QUESTIONNAIRE: EXPERTS, PROJECTS AND PUBLICATIONS

Family Name	
First Name	
Title	
Gender	
Email Address	
Personal website	

2) Contact Details

1) Personal Details

If you are not affiliated with an institution, please leave the *Institute* and *Department* fields blank and fill out the remaining fields.

Institute	
Department	
Address	
Postal Code	
City	
Country	
Telephone	
Fax	
Website (of institute)	

3) Expertise

Discipline	 0. Anthropology
Fields of Expertise (you can mark a maximum of 5 fields)	0. Immigration/emigration/migration_ 1. Citizenship/legal status_ 2. Comparative theory/case studies_ 3. Culture_ 4. Cultural values_ 5. Demography_ 6. Digital inclusion_ 7. Discrimination/racism/exclusion_ 8. Diversity/multiculturalism_ 9. Economic integration/labour market/informal economy_ 10. Education/learning/training_ 11. Family_ 12. Gender_ 13. Generations_ 14. Health/welfare_ 15. History/memory_ 16. Identity_ 17. Intercultural dialogue_ 18. Irregular migration_ 19. Integration/settlement_ 20. Justice/policing/crime_ 21. Language_ 22. Media_ 23. Migrant organisations_ 24. Neighbourhood/housing/enclaves_ 25. Policies local/national/European/international_ 26. Political participation/mobilisation_ 27. Public opinion_ 28. Religion_ 29. Support services for migrants (by State or private org)_ 30. Transnationalism_ 31. Other (please specify)

4) Research Projects (related to ICT and IEM)For every project please fill the following form (one for each project you have worked on)

Project N

Trojectiv					
Title					
Web site	URL				
Description	Max. 5 lines				
Duration	(Start Date – End Date)				
Place	Enter the place where the project is located				
Promoter (s)	If there is more than one promoter, name everyone separately.				
Donor (s)	If there is more than one donor, name everyone separately.				
Partner (s)	If there is more than one partner, name everyone separately + highlight COORDINATOR				
Keywords	Choose keywords from the attached keyword list, Annex I (max. 5)				
Disciplines involved	 Anthropology				

5) Publications (own publications related to ICT and IEM and recommended)

For every research result published from January 2004 please fill the following form (one for each publication you have written). You have to choose among these publication types:

- <u>01 Article in a (refereed) scientific/academic journal</u>: Scientific paper aimed at an audience of scientists and researchers. Refereed journals: papers in academic journals that employ an anonymous peer referee system separated from the editorial staff
- <u>02 Book/monograph</u>: written for a learned audience, reporting results of scientific research. Edited books should be documented under type 4, reports under 6 or 7
- <u>03 Chapter in a (edited) book</u>: aimed at an audience of scientists and researchers. Include the edited book under 4 if you are also one of the editors
- <u>04 Book editorial</u>: Edited books written for a learned audience, reporting results of scientific research. If you have also written a chapter in the book edited by you include this under 3
- <u>05 Book review</u>: Concerning books written for a learned audience, reporting results of scientific research
- 06 Internal report (published in house): Reporting on the results of scientific research
- <u>07 External report</u> (published elsewhere): Reporting on the results of scientific research)
- 08 Contribution to newspaper/non scientific magazine
- 09 Inaugural lecture
- 10 Conference lecture
- 11. Conference Paper
- 12 Dissertation
- <u>13 Other</u> (Professional publications and products: scientific papers aimed at a broader professional audience, chapters, books and reports aiming at the dissemination of scientific knowledge, software, CD-ROMS, etc.)

Publication N

Author (s)	If there is more than one author, please name all of them and do not			
12401102 (8)	use et. al. Use order of authors as on the title page of the publication.			
Date	Enter the date of the conference/workshop			
Editow(s)	If there is more than one editor, name every editor separately. Use the			
Editor(s)	order of editors mentioned on the title page of the publication			
Event	Enter the name of the conference/workshop			
Journal	Enter the name of the journal			
Place	Enter the place where the publisher is located			
Place (in conference	Enter the place where the conference/workshop took place			
lecture/paper format)				
	Enter the title AND subtitle of the publication. Use capitals only at the			
Title and subtitle	beginning of the title and for proper nouns (for example country			
Title and subtitle	names and institution names). Title and subtitle must be separated			
	from each other with a colon (:)			
Publication type Choose from the previous list and enter the relative number				
Abstract	Brief description (max. 5 lines)			
Keywords	Choose keywords from the attached keyword list, Annex I (max. 7)			
URL	Put URL if the document is available online			

Keywords for the classification of publications 1. Immigration/emigration/migration 2. Citizenship/legal status 3. Comparative theory/case studies 4. Culture 5. Cultural values 6. Demography 7. Digital inclusion 8. Discrimination/racism/exclusion 9. Diversity/multiculturalism 10. Economic integration/labour market/informal economy 11. Education/learning/training 12. Family 13. Gender 14. Generations 15. Health/welfare 16. History/memory 17. Identity 18. Intercultural dialogue 19. Irregular migration 20. Integration/settlement 21. Justice/policing/crime 22. Language 23. Media 24. Methodology 25. Migrant organisations 26. Neighbourhood/housing/enclaves 27. Policies local/national/European/international 28. Political participation/mobilisation 29. Public opinion 30. Religion 31. Support services for migrants (by public administration/civil society) 32. Transnationalism 33. Other, namely 34. Audiovisual (radio, TV, photography, stream)

ICT-related

- 35. Computer/hardware/devices
- 36. Connectivity (wifi/broadband)
- 37. Instant messaging
- 38. Internet (web 2.0/social computing/SNS)
- 39. IP Communication (Voip, webcam, teleconference)
- 40. Mobile technologies (mobile 3G, PDA)
- 41. Software (free software)
- 42. Other, namely

European Commission

EUR 23991 EN - Joint Research Centre - Institute for Prospective Technological Studies

Title: The State of the Art of Research in the EU on the Uptake and Use of ICT by Immigrants and Ethnic Minorities

Authors: Maren Borkert, Pietro Cingolani and Viviana Premazzi

Luxembourg: Office for Official Publications of the European Communities 2009
EUR – Scientific and Technical Research series – ISSN 1018-5593
ISBN 978-92-79-11292-8
DOI 10.2791/28811

Abstract

The report provides a snapshot of the current state of the art of socio-economic research undertaken in Europe on ICT and migrations. After briefly illustrating the evolution of studies on ICT and migrations, the report provides an overview of the literature (over 150 items) published on this topic between 2004 and 2008. The main themes and disciplines involved are identified, along with emerging research lines of investigation. Based on the questionnaires gathered in the study, the third chapter of the report focuses on European research institutes, experts and the projects addressing the domain of ICT and migration. About 40 expert researchers were identified, who are working in/for about 30 research organisations in 11 Member States and Switzerland; and are carrying out over 40 research projects. Overall, research in this field is conducted largely through networks of individuals (often junior scientists, most of whom are women) or small groups, with a growing interdisciplinary character. The report concludes that research on ICT and migration would benefit from a stronger focus on user and impact analysis, and more systematic comparative research across Europe. The authors also suggest a few topics that deserve further elaboration of theoretical approaches and could lead to cutting-edge, comparative research in this field.

How to obtain EU publications

Our priced publications are available from EU Bookshop (http://bookshop.europa.eu), where you can place an order with the sales agent of your choice.

The Publications Office has a worldwide network of sales agents. You can obtain their contact details by sending a fax to (352) 29 29-42758.

The mission of the Joint Research Centre is to provide customer-driven scientific and technical support for the conception, development, implementation and monitoring of European Union policies. As a service of the European Commission, the Joint Research Centre functions as a reference centre of science and technology for the Union. Close to the policy-making process, it serves the common interest of the Member States, while being independent of special interests, whether private or national.

EUROPEAN COMMISSION



